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#### **PART I - THE SCHEDULE**

## SECTION B - SUPPLIES OR SERVICES AND PRICES/COSTS

**B.1** The Contractor shall provide the necessary supplies or services and prices/costs. The Schedule of Prices tables for the Base Period and all Option Years must be completed and submitted.

Offerors may submit proposals for Option A (CLINs 1, 2 and 3) or Option B (CLIN 4) or Option C (CLINs 1, 2, 3 and 4). Single awards will be made for each Option. The USPTO reserves the right to award only Option A, only Option B or only Option C.

The independent government estimate for this requirement is \$23,000,000 over five years. This estimate is provided for informational purposes only and shall not be construed as an obligation by the Government to purchase under any resulting contract. In addition, the amount available will be dependent on the level of funding available to the agency in any given year.

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# B.2 SCHEDULE OF PRICESContract Period I: Date of Award to one year thereafter

CLIN	Description	Unit	Min.	Max.	Price Per Unit	Extended Max. Price
OPTION		CIII	141111	1714216		
0001	Initial Classification Schedule(s) and Classification Definition Development	Document (Utility)	14,000	107,000		
		Document (Design)	0	3,000		
	1	T _		T		T
0002	Schedule(s) Testing	Document (Utility)	2,000	15,000		
		Document (Design)	0	3,000		
0002	n · ·	D	12.000	05.000		T
0003	Project Documentation Development	Document (Established Technology)	13,000	95,000		
	•	Document (Emerging Technology)	0	3,000		
OPTION	l B					
0004	Document Reclassification	Document (Utility)	20,000	231,000		
		Document (Design)	0	6,000		

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# B.3 SCHEDULE OF PRICESContract Period II: Date of Option Exercise to one year thereafter

					Price Per	Extended
CLIN	Description	Unit	Min.	Max.	Unit	Max. Price
OPTION	N A					
1001	Initial Classification Schedule(s) and Classification Definition Development	Document (Utility)	14,000	215,000		
		Document (Design)	0	6,000		
1002	Schedule(s) Testing	Document (Utility)	2,000	30,000		
		Document (Design)	0	6,000		
1003	Project Documentation Development	Document (Established Technology)	13,000	191,000		
		Document (Emerging Technology)	0	6,000		
OPTION	N B					
1004	Document Reclassification	Document (Utility)	20,000	461,000		
		Document (Design)	3,000	12,000		

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# B.4 SCHEDULE OF PRICESContract Period III: Date of Option Exercise to one year thereafter

	D	TT •4	24:	24	Price Per	Extended Max. Price
CLIN	Description	Unit	Min.	Max.	Unit	Wax. Trice
OPTION						
2001	Initial Classification	Document	14,000	215,000		
	Schedule(s) and	(Utility)				
	Classification					
	Definition					
	Development					
		Document	0	6,000		
		(Design)				
2002	Schedule(s) Testing	Document	2,000	30,000		
		(Utility)				
		Document	0	6,000		
		(Design)				
2002	I n	1 <b>n</b>	12.000	101.000	Ī	Γ
2003	Project	Document	13,000	191,000		
	Documentation	(Established				
	Development	Technology)				
		Document	0	6,000		
		(Emerging				
		Technology)				
OPTION	I B					
2004	Document	Document	20,000	461,000		
	Reclassification	(Utility)				
		Document	3,000	12,000		
		(Design)				

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# B.5 SCHEDULE OF PRICESContract Period IV: Date of Option Exercise to one year thereafter

	D	TI *4	3.41	24	Price Per	Extended Max. Price
CLIN	Description	Unit	Min.	Max.	Unit	Max. Trice
OPTION						T
3001	Initial Classification	Document	14,000	215,000		
	Schedule(s) and	(Utility)				
	Classification					
	Definition					
	Development					
		Document	0	6,000		
		(Design)				
3002	Schedule(s) Testing	Document	2,000	30,000		
		(Utility)				
		Document	0	6,000		
		(Design)				
2002	D : 4	D 4	12.000	101.000		<u> </u>
3003	Project	Document	13,000	191,000		
	Documentation	(Established				
	Development	Technology)				
		Document	0	6,000		
		(Emerging				
		Technology)				
OPTION						
3004	Document	Document	20,000	461,000		
	Reclassification	(Utility)				
		Document	3,000	12,000		
		(Design)				

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# B.6 SCHEDULE OF PRICESContract Period V: Date of Option Exercise to one year thereafter

					Price Per	Extended
CLIN	Description	Unit	Min.	Max.	Unit	Max. Price
OPTION	N A					
4001	Initial Classification	Document	14,000	215,000		
	Schedule(s) and	(Utility)				
	Classification					
	Definition					
	Development					
		Document	0	6,000		
		(Design)				
4002	Schedule(s) Testing	Document	2,000	30,000		
		(Utility)				
		Document	0	6,000		
		(Design)				
			ı	1	_	
4003	Project	Document	13,000	191,000		
	Documentation	(Established				
	Development	Technology)				
		Document	0	6,000		
		(Emerging				
		Technology)				
OPTION	N B					
4004	Document	Document	20,000	461,000		
	Reclassification	(Utility)				
		Document	3,000	12,000		
		(Design)				

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## B.7 GUIDELINES FOR EVALUATING CONTRACTOR PERFORMANCE

The purpose of these guidelines is to provide standards for use by the Government Representative in evaluating work performed under the Search File Reclassification Services contract. Where applicable, these standards will apply to all work done under the contract except when the task order states otherwise.

The Contractor should submit all deliverables in the required format e.g., MS Word, MS Excel as stated in the Statement of Work (SOW), ANNEX 1, and in accordance with all standards provided to the Contractor.

The acceptable performance for each CLIN is 98% timeliness and no more than 5% error rate.

#### **B.7.1** Initial Classification Schedule(s) and Classification Definition Development

- Incorporate input from Government experts about critical technological concepts that need to be specifically provided for
- Align with IPC European Patent Office (EPO), Japan Patent Office (JPO) and IPC classification systems when possible
- Sample patents as needed to determine possible concepts or to validate concepts

The Contractor should use the statement of scope and/or a list of patent documents provided by the Government, and create a tentative classification schedule(s), along with draft definitions and appropriate notes. The Contractor should take into account (a) input from Government experts regarding needed concepts and problems searching the prior art, (b) classifications already existing in the EPO or JPO classification systems, and (c) a review of patent documents within the project scope. The Contractor should follow Classification rules and principles provided by the Government. All documentation developed should be presented in a clear and comprehensive report. The initial definitions should include search notes to related areas identified by the contractor and/or provided by the Government. The Contractor will inform the Government immediately of any issues or problems that are discovered or anticipated during the development of the project schedule(s) and definitions and provide optional solutions when appropriate to the Government.

The contractor will be compensated based upon the total number of unique US patent documents within the scope of the project. No duplicate patent documents will be included in the total. For example, if a patent application is published (Pre-Grant publication) and the same application subsequently matures into a patent, only one member of that US patent family will be included in the patent document count in the project.

Performance will be based upon:

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Appropriate documentation that explains how all Government input, existing IP classification systems, and sample documents were taken into account (including reasons why existing IP classifications used by other IP Offices could not be used) in developing the new classification schedule(s) and associated definitions.

Whenever possible aligning the tentative schedule with the corresponding area(s) EPO, JPO and IPC classification systems.

The schedule(s) and definitions are clear, concise, and comprehensive and conform to all standards provided to the Contractor.

Timeliness in keeping to the Government provided project plan milestones and required turnaround times.

#### **Determining Error Rate for Initial Classification Schedule and Definitions**

When the Task Order is issued, deadlines will be established for each project for which this task is ordered. Both quality and timeliness errors will be determined for each project.

To determine the quality error rate, the following types of errors will be identified and counted:

- 1. Any error which would result in the misclassification of documents or which requires the review and remarking of project documents due to errors in the schedule and/or definitions. (For example, incorrect first place priority rule; repetition of coordinate subclasses; indented subclasses appear to exhaust the outdent.)
- 2. Missing, incomplete, and/or unclear definition. (For example, the definition lacks a statement of the similarities and differences between the technologies related to the project art areas; a definition does not clearly define the art area.)

If a class or subclass has more than one countable error, only one error will be counted for purposes of the error calculation. To determine the error percentage, the total number of errors will be divided by the total number of subclasses to determine an error percentage.

Subclass concept error may apply to a subclass array (e.g., an array out of correct top to bottom position order), in which case the error is counted only once rather than once for each subclass in the array. A new class or modified main class definition will be treated as a single subclass for calculation purposes.

Errors identified by the Government will be corrected by the contractor at no additional cost to the Government.

The first task order for reclassification work under the contract will be considered as a start-up and training period, and no errors will be assessed against the contractor.

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#### **Determination of Speed for Initial Classification Schedule and Definitions**

The term "Speed" refers to the percentage of project tasks that are completed on time. The timeliness error rate for each project task will be calculated in accordance with the following.

When the Task Order is issued, a final deadline as well as critical milestones will be established for each project for which this task is ordered. A timeliness error percentage will be calculated by dividing the total number of days late (for any milestone or the final deadline) by the total number of allowable days.

#### **B.7.2** Schedule(s) Testing

- Sample of test documents determined by the USPTO
- Test for lopsided distribution
- Inform Government of any changes or additional concepts needed in the schedule
- Refine definitions

The Contractor should use the test documents for testing the tentative classification schedule(s) and definitions. The Contractor must inform the Government of any changes to the schedule(s) and definitions needed. The Contractor should notify the government as soon as possible of any significant problems discovered during the testing. For international projects, the Contractor will compare the reclassification results of each Office and should provide interpretation that is comprehensible, unambiguous and consistent throughout the test collection. The Contractor should classify the documents correctly and according to the rules and practices of Classification. The Contractor should anticipate as much as possible issues or problems that can arise during the testing of the schedule(s) and provide optional solutions when appropriate to the Government.

#### Test Phase Evaluation of the Schedule(s) and Definitions

The schedule(s) and the definitions should be evaluated at the end of the test period, or at any time when a progress review or evaluation is required. The testing phase is considered to be at an end when all required modifications to the schedule(s) have been completed, each subclass has been defined, and all the test documents have been given a classification. At this point, the schedule(s) and definitions should be substantially in final form except for their search notes.

The contractor will be compensated based upon the total number of unique US patent documents that the contractor classifies in the schedule. No duplicate patent documents will be included in the total. For example, if a patent application is published (Pre-Grant publication) and the same application subsequently matures into a patent, only one member of that US patent family will be included in the patent document count in the project.

Performance will be based upon:

All test documents are submitted with the correct classifications according to the classification rules and in accordance with all standards provided to the Contractor.

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Reclassification of the test documents follow the appropriate classification rules, such as top to bottom priority rule.

Any required adjustments or refinements to the schedule(s) and definitions and in classification of documents are immediately reported to the Government and implemented in a timely manner —within 3 workdays of approval by the Government.

Timeliness in keeping to the project plan milestones and required turn around times. All reports and analysis (including reports and analysis of other IP classifications) are clear, concise, and comprehensive.

Sample size of at least 5% of the documents classified, or a minimum of 100 documents will be reviewed for accuracy of classification.

#### **Determining Error Rates for Schedule Testing**

When the Task Order is issued, deadlines will be established for each project for which this task is ordered. Both quality and timeliness errors will be determined for each project.

To determine the quality error rate, the following types of errors will be identified and counted:

- 1. Incorrect classification type indicator.
- 2. Missing, incorrect, or invalid classification.
- 3. Any additions or changes to schedules and/or definitions which result in
  - the misclassification of documents or which require the review and remarking of project documents due to errors in the schedule and/or definitions;
  - missing, incomplete, and/or unclear definition, IPC Concordance reference(s), or indices entries.

If a class or subclass has more than one countable error from category 3, only one error will be counted for purposes of the error calculation. To determine the document error percentage, the total number of errors will be divided by the total number of classifications that should have been assigned to the documents reviewed. To determine the error percentage for schedule/definition changes, the total number of errors will be divided by the total number of added or changed subclasses to determine an error percentage. Neither error rate should exceed 5%.

Errors identified by the Government will be corrected by the contractor at no additional cost to the Government. If the Government determines that the error rate of a sample is greater than 5%, the government may require the contactor to correct and resubmit the entire set of documents from which the sample was taken, at no cost to the government.

The first task order for reclassification work under the contract will be considered as a start-up and training period, and no errors will be assessed against the contractor

#### **Determination of Speed for Schedule Testing**

The term "Speed" refers to the percentage of project tasks that are completed on time. The timeliness error rate for each project task will be calculated in accordance with the following.

When the Task Order is issued, a final deadline as well as critical milestones will be established for each project for which this task is ordered. A timeliness error percentage will be calculated by dividing the total number of days late (for any milestone or the final deadline) by the total number of allowable days.

#### **B.7.3** Project Documentation Development

- Prepare classification order
- List of classifications to be abolished and established
- New schedule(s) and definitions
- Search Notes to definitions
- Changes to external definitions
- Source and Disposition lists
- Changes to the Index to USPC
- Changes to USPC-to-IPC Concordance
- Changes to "Classes Arranged By Related Subject Matter", as needed

The Project documentation consists of all documentation required to effect all changes resulting from a reclassification project. The number of errors found in the project documentation components will be determined by the government to assess the quality.

The Project documentation is used to update all areas in the classification systems that are related to a project, and to create a Draft Classification Order describing the changes to users of the USPC. This includes all information necessary to incorporate the new schedule(s) into the USPC, updating USPC-IPC Concordance, The Index to the USPC, and references to the related areas in other classes, and other classification systems. Definitions may also include, where appropriate, notes to other subclasses and classes having related or similar technology, notes to exceptions or examples, and glossary terms.

The schedule(s) and definitions reviewed at the end of the testing phase should be reviewed again to make certain that changes suggested during the review have been entered and any additional changes or modifications made by the Contractor are consistent therewith.

The characteristics to be rated are the quality of the classification concepts and the quality of the written expression of these concepts in the titles and definitions.

An error in a classification concept is a flaw in applying the rules or principles of classification. Such flaws are apparent from the title, definition, and relative hierarchy e.g., first place priority rule position or classified documents. An error in written expression is a flaw in the description

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of the subject matter of the classification concept in the title, definitions, or search notes. Quality evaluations of both the classification concepts and the written expression are based on USPC and/or IPC practice and procedures and its subsequent revisions. The quality of the written expression is also based on current standards of correct, idiomatic English usage.

The contractor will be compensated based upon the total number of unique US patent documents within the scope of the project. No duplicate patent documents will be included in the total. For example, if a patent application is published (Pre-Grant publication) and the same application subsequently matures into a patent, only one member of that US patent family will be included in the patent document count in the project.

Performance will be based upon:

The Project Documentation is clear, concise, and comprehensive and conform to all standards provided to the contractors.

Timeliness in keeping to the project plan milestones and required turn around times.

#### **Determining Error Rates for Project Documentation Development**

To determine the quality error rate, the following types of errors will be identified and counted:

- 1. Conceptual or positioning errors in the class/subclass, e.g., an array out of correct top-to-bottom position order; incorrect first place priority rule; repetition of coordinate subclasses. If a subclass array includes subclasses out of correct top to bottom position order, the error is counted only once and not once for each subclass in the array.
- 2. Deficiencies in any of the documentation such that it is not clear, concise, and comprehensive and in accordance with established standards in Annex I and in any subsequent standards provided by the government. For example,
  - missing search notes;
  - definition does not clearly define the art area;
  - inaccurate search references to other classifications;
  - failure to revise USPC Index terms.

If a class/subclass has more than one error from category 1 or 2 above, only one error will be counted for purposes of the error calculation. To determine the error percentage, the total number of errors will be divided by the total number of subclasses in the project.

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If a new class is developed a main class definition will be treated as a single subclass for calculation purposes.

Errors identified by the Government will be corrected by the contractor at no additional cost to the Government.

The first task order for reclassification work under the contract will be considered as a start-up and training period, and no errors will be assessed against the contractor.

#### **Determination of Speed for Project Documentation Development**

The term "Speed" refers to the percentage of project tasks that are completed on time. The timeliness error rate for each project task will be calculated in accordance with the following.

When the Task Order is issued, a final deadline as well as critical milestones will be established for each project for which this task is ordered. A timeliness error percentage will be calculated by dividing the total number of days late (for any milestone or the final deadline) by the total number of allowable days.

#### **B.7.4 Document Reclassification**

- US patents and PGPubs
- Foreign patent documents as needed
- Results in list of patent/PGPub numbers with new classification codes (working numbers) for each

The Contractor should apply classification rules specified in the Handbook on Classification when reclassifying the documents. The Contractor should always take into account all inventive information contained within the document and provide additional classifications whenever they would be useful for search purposes. The Contractor should correctly classify all documents from lists provided by the government using appropriate symbols i.e., classification codes or working numbers.

In this area the Contractor's work will be based on the length of time used to classify documents measured against the time allotted for this function and the accuracy of the documents placed. For discretionary cross references there must always be some disclosure within the document to support the placement in the selected classification.

For documents with only an English abstract a classification will be considered correct if there is any disclosure in the abstract and/or drawings to support it.

The Government will review a randomly selected sample of at least 5% of the documents classified, or a minimum of 100 documents, to assess the quality of work being performed by the Contractor.

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The contractor will be compensated based upon the total number of unique US patent documents that the contractor classifies in the schedule. No duplicate patent documents will be included in the total. For example, if a patent application is published (Pre-Grant publication) and the same application subsequently matures into a patent, only one member of that US patent family will be included in the patent document count in the project.

Performance will be based upon:

All appropriate classifications are given for each document to be reclassified and all classification rules are followed, e.g., first place priority rule.

Notifying the government immediately of any problems encountered that could require changes in the classification schedule(s), and providing all options for addressing the problems.

Adjusting or refining the schedule(s) and definitions where necessary in a timely manner — within 1 week after the Government approves changes proposed by the contractor, or required by the government. This includes changes in the classification of documents, schedule(s), or definitions by the Contractor.

Timeliness in keeping to the project plan milestones and required turn around times. All reports are clear, concise, and comprehensive.

#### **Determining Error Rates for Document Reclassification**

To determine the quality error rate, the following types of errors will be identified and counted:

- 1. Incorrect classification type indicator.
- 2. Missing, incorrect, or invalid classification.

To determine the document error percentage, the total number of errors will be divided by the total number of classifications that should have been assigned to the documents reviewed.

Errors identified by the Government will be corrected by the contractor at no additional cost to the Government. If the Government determines that the error rate of a sample is greater than 5%, the government may require the contactor to correct and resubmit the entire set of documents from which the sample was taken, at no cost to the government.

The first task order for reclassification work under the contract will be considered as a start-up and training period, and no errors will be assessed against the contractor.

#### **Determination of Speed for Document Reclassification**

The term "Speed" refers to the percentage of project tasks that are completed on time. The timeliness error rate for each project task will be calculated in accordance with the following.

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When the Task Order is issued, a final deadline as well as critical milestones will be established for each project for which this task is ordered. A timeliness error percentage will be calculated by dividing the total number of days late (for any milestone or the final deadline) by the total number of allowable days.

#### **B.8 OPTION TERMS**

#### AWARD TERM OPTION INCENTIVES

- (a) In an effort to establish a long-term business relationship based on sustained superior performance, this contract provides the contractor the opportunity to earn the addition of up to five more (un-priced) option years of contract performance (beyond the base period and regular option periods) in the form of Award Term Options.
- (b) Following the base period (and assuming the period of performance has been extended through the exercise of four regular option years), up to 5-Award Term Options may be earned by the contractor as a performance incentive.
- (c) In making this determination the USPTO will use the following criteria:
  - Timeliness
  - Quality
  - Degree of flexibility, cooperativeness and excellence in meeting contract requirements.
- (d) The USPTO will make an award option decision at the conclusion of each preceding year.
- (e) The USPTO will unilaterally decide whether or not the contractor has earned the addition of the Award Term Option. If the USPTO authorizes the addition of an award term, the contractor shall, within 90 days of such authorization, submit a priced proposal for the subject award term option year. Following price negotiations, a supplemental agreement will be issued to revise Section B to include the new award term option year and prices. A successful award term evaluation shall not entitle the contractor to the award term option. If parties cannot agree to the reasonableness of the price submitted the USPTO reserves the right not to exercise the option. The award term option will be exercised (unilaterally) by the USPTO after evaluation in accordance with FAR 17.2.

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## SECTION C - DESCRIPTION/SPECIFICATIONS/WORK STATEMENT

#### C.1 INTRODUCTION and BACKGROUND

The United States Patent and Trademark Office (USPTO) has as one of its responsibilities the maintenance of the US Patent Classification system (USPC) and also participates in the maintenance of the International Patent Classification system (IPC). The primary purpose of these classification systems is to help examiners conduct efficient prior art searches of patent information. The USPC and IPC are updated by performing reclassification projects, which reorganize technological areas of patented and pre-grant published application (PGPub) subject matter into an optimal structure for classifying, searching, and retrieving patent information.

The USPC and IPC have various rules for classifying and retrieving patent documents. The USPC rules and other detailed information about the USPC can be found in the "Handbook of Classification" at <a href="http://www.uspto.gov/web/offices/opc/documents/handbook.pdf">http://www.uspto.gov/web/offices/opc/documents/handbook.pdf</a>. The IPC rules and related information can be found in the "Guide" to the IPC (see attachment). The USPC presently includes over 400 broad subdivisions called classes, which in turn are subdivided into subclasses. There are currently over 150,000 subclasses. The separate classes cover design, utility and plant patent documents. All US patents and published applications are classified in the USPC, as are a majority of non-US patent documents prior to 1996.

Each granted US patent receives an original (OR) classification based upon a claimed invention. It may also receive one or more cross reference (XR) classifications covering other claimed inventions, as well as additional information disclosed in the specification and considered useful for examiner searches. Each PGPub of a US application receives a primary classification that best covers the inventive concept, and may receive one or more secondary classifications that cover additional invention information or other disclosed information useful for examiners' searches.

Criteria for selecting areas for reclassification include subclass size and growth, gathering scattered documents, search activity, and coverage of new or emerging technologies. Currently during a typical reclassification project at the USPTO, the examiner and/or classifier creates a tentative classification schedule(s), tests it by classifying a sample of patent documents included in that schedule, drafts definitions and makes appropriate changes to all the classification reference materials (e.g., the USPC index and the USPC-International Patent Classification concordance). After testing is complete and the schedule is approved, all documents are classified into the new schedule(s); definitions and other documentation are finalized. Once all of the work has been completed, and all of the patent documents have been reclassified into the new schedule(s), the project is submitted for final review and then scheduled for data processing. An advance order detailing all changes to the classification system is issued approximately 4 weeks after the project is submitted to alert examiners and others and identify any potential errors. Eight weeks after the advance order, a final order makes the changes official in the classification data system (CDS).

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### International Cooperation on Patent Classification

In order to reduce workloads, the Trilateral Offices - USPTO, Japan Patent Office (JPO) and European Patent Office (EPO) - have for the past three years been involved in a joint effort to align or "harmonize" their respective classification systems. As part of this effort, the Offices have jointly supported and have been actively involved in reforming the current International Patent Classification (IPC) system. The reformed IPC will include many features of the current USPC including a dynamic master classification data (MCD) file. The reformed IPC was implemented in January 2006. Any common classification schedules arising from Trilateral "harmony" projects will be incorporated into the IPC and the USPC. The Trilateral Offices intend to jointly reclassify patent documents into any new classification schedules created through a harmony project. There are currently about 25 ongoing joint (bilateral or trilateral) reclassification projects.

The location where the work will be performed is entirely the choice of the Offeror. All CLINS may be performed within and/or outside of the United States. However, a requirement of the RFP is that the Offeror's personnel must meet with the USPTO on a regular basis. The Offeror's representatives that attend meetings at the USPTO facility must be US citizens or legal residents of the United States. The USPTO will not provide any space within its campus for the work to be performed.

#### C.2 SCOPE

The Contractor shall furnish the necessary personnel, material, equipment, services, and facilities (except as otherwise provided or specified) to perform the following Statement of Work/Specifications. This statement of work (SOW) describes contractor responsibilities. The Government, through the issuance of signed task orders, will order some or all of the requirements of this statement of work, listed in Section C.3, and will provide the contractor with specific delivery dates and times. The duration of each task order will be determined in large part by the number of documents in the scope of the project. All project materials will be made available to the Contractor electronically, preferably by e-mail, by the Government unless otherwise specified. U.S. and foreign documents to use for performance of the work can be found, for example, at www.uspto.gov, www.espacenet.com and www.jpo.go.jp.

#### **C.2.1** Applicable Reference Materials

The Contractor will find useful information on reclassification project processing on the classification home page at: http://www.uspto.gov/web/offices/opc/

Manual of Classification (MOC)
Handbook on Classification
http://www.uspto.gov/web/offices/opc/documents/handbook.pdf

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Index to the USPC USPC to IPC Concordance Links to IPC, EPO, JPO and their Patent Classification Systems

#### **C.2.2** Office Automation Tools

C.2.2.1 The Contractor shall use Microsoft Office 2000 (or above and must be compatible to the version used by the USPTO) products such as MS Excel and MS Word when developing, updating and submitting document lists, reports and all textual materials in the approved versions and formats. **Connectivity to internal USPTO automation systems** is neither required nor will it be provided.

### C.3 TECHNICAL REQUIREMENTS

Please see the reclassification website, http://www.uspto.gov/web/offices/ac/comp/proc/reclass2/reclass2hom.htm which contains an example of reclassification project that the Offeror may find useful in understanding the requirements.

#### **OPTION A**

#### C.3.1 Initial Classification Schedule(s) and Classification Definition Development

Initial Classification Schedule(s) and Classification Definition Development is the process by which the statement of scope and/or a list of patent documents are used to create the following:

- A. a tentative classification schedule,
- B. draft definitions, including search references and appropriate notes.
- C.3.1.1 The Government will issue a task order to the Contractor containing key elements with the relevant classifications and/or document identifiers to assist the contractor in creating an initial classification schedule and in developing classification definitions.

The key elements that will be provided in the task order are

- (a) input from Government experts regarding needed concepts and problems searching the prior art (may include sample patent documents within the scope of the project to illustrate the concepts or problems),
- (b) Classifications already existing in the EPO or JPO classification systems
- C.3.1.2 Upon receipt of a task order, the Contractor will consult with the COTR who will designate Government experts, if the COTR determines it is necessary, to obtain input on the

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needs of the USPTO, input on strategies for subdividing the technology, and to develop strategies for harmonizing with EPO and/or JPO classification schedules (located on EPO and JPO web sites). In addition, the Contractor will research and evaluate existing EPO and JPO classification schedules (i.e., ECLA, FI) to determine their usefulness as a basis for the new schedule(s). If after the research is completed it is determined that an existing classification schedule cannot be used, the Contractor shall document the reasons for that determination.

C.3.1.3 The Contractor shall review documents within the project to develop the breakdowns or groupings to use in subdividing the technology. This step is generally referred to as a rough sort.

The Contractor will provide the Government with a proposed schedule(s), including related definitions, arranged in hierarchical order according to classification rules as specified by the Government e.g., first place priority rule. The Government will review the Contractor-submitted deliverables and notify the Contractor in writing of any issues or problems identified during the review(s). Then the Contractor will modify the proposed schedule(s) and definitions in accordance with input provided by the Government. The Contractor will correct and resubmit the deliverables to the Government no later than 2 weeks following receipt of the initial and subsequent review results. This may require several iterations. The Contractor shall submit the deliverables in MS Word for textual material and MS Excel for document lists in accordance with the delivery dates provided in the task order. Unless requested otherwise, the deliverables will be submitted by e-mail.

- C.3.1.4 The Government may require the Contractor to use working numbers, which will be provided in the task order, when developing a new classification schedule(s) and classifying documents therein. Working numbers are temporary classification designations used during developing a classification schedule.
- C.3.1.5 The Contractor is required to attend status meetings as requested by the Government representatives, normally on a biweekly basis, and provide modified classification schedule(s) and classification definition updates to the Government representatives. All work shall be completed in accordance with the schedule set forth in the task order. All data forwarded to the Government must be in the required format(s). The Government will provide feedback and direction to the Contractor on continuation of the work at the status meetings.

The contractor will be compensated based upon the total number of unique US patent documents within the scope of the project.

#### C.3.2 Schedule(s) Testing

Schedule(s) testing is the process of assigning new classifications to a selected group of patents to test the new schedule(s) and definitions for determining hierarchical problems or other flaws in the proposed schedule(s). The schedule(s) and definitions are subsequently adjusted and refined as appropriate.

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- C.3.2.1 The Government will issue a task order to the Contractor containing:
  - A. A classification schedule(s) with working numbers and draft classification definitions for that schedule.
  - B. A list of US patent document identifiers (document numbers) that constitute a representative sample of the patent documents in the project that are to be classified into the schedule (s)

The Contractor shall test the new classification schedule(s) and definitions by classifying the patent documents. The contractor will assign:

- --Either the Primary or OR (original) classification to each document using the appropriate working numbers or existing classifications if the document is transferred out of the areas defined by the project scope
- --At the option of the Government, the Contractor also may be required to provide all required classifications for the documents during the testing phase.
- C.3.2.2 If during schedule(s) testing the Contractor identifies problems or flaws in the schedule(s) and/or definitions, they should contact the Government immediately and provide a statement of the problem and suggested adjustments to the schedule(s) and/or definitions as appropriate in MS Word. The Contractor will provide a list of documents in MS Excel including a rationale that exemplifies each problem with the schedule(s). Examples of problems or flaws the Contractor may identify are:
  - Lopsided distribution of OR and Primary classifications
  - Overly narrow or overly broad definitions, or
  - Problems with positioning of subclasses in the schedule(s).

The Government will provide comments on any identified problems within 2 weeks and the Contractor will make required changes to the schedule(s) and/or definitions. The Contractor will then continue the document placement according to the Government timeline and rework any documents affected by the schedule and/or definition changes. The contractor will also provide a final schedule(s) and/or definitions.

- C.3.2.3 After schedule(s) testing is completed, the Contractor will provide the Government a report in MS Word on the test results. As part of this report, the Contractor
  - A. must provide a count of documents placed in each new classification and
  - B. must provide the following information for each document in an MS Excel spreadsheet:
    - document identifier, i.e., patent or document number
    - New classifications, e.g., working number and/or final number
    - Old classifications that are being replaced,
    - Classification type, e.g., OR for original reference, P for primary, S for secondary, XR for cross reference
  - C. must identify any changes that occurred in the schedule(s) and/or definitions e.g., new classifications that were added, moved, modified, or deleted.

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- C.3.2.4 For international projects, the Contractor will compare documents that the contractor has classified according to the task order to the classifications that other Intellectual Property (IP) offices have designated for those same documents. The contractor will correct any classifications that they assigned in error, and will provide an analysis for corrections that should be made by the other IP offices, e.g., why a document should be classified in a different classification from the one assigned by that office.
- C.3.2.5 The Contractor may be given a task order that requires review documents, which were only classified by other IP Offices. The contractor shall prepare and provide to the Government a summary of findings of the review including an analysis of any discrepancies that are found in accordance with C.3.2.2
- C.3.2.6 The Contractor is required to attend status meetings as requested by the Government representatives, normally on a biweekly basis, and provide reports on schedule(s) testing, to the Government representatives. All work shall be completed in accordance with the schedule set forth in the task order. All data forwarded to the Government must be in the required format(s). The Government will provide feedback and direction to the Contractor on continuation of the work at the status meetings.

Errors identified by the Government will be corrected by the contractor at no additional cost to the Government. If the Government determines that the error rate of a sample of test documents classified is greater than 5%, the government may require the contactor to correct and resubmit the entire set of documents from which the sample was taken, at no cost to the government.

The contractor will be compensated based upon the total number of unique US patent documents that the contractor classifies in the schedule.

#### **C.3.3** Project Documentation

Using a new schedule(s), its associated definitions, and all reference documentation that relates to the project a Draft Classification Order (order) is created. The order describes all the changes necessary for incorporating the new classifications into the USPC and to update the USPC-IPC Concordance, The Index to the USPC, and references to the project classifications founding other classes. For IPC project documentation see International Patent Classification Eighth Edition (2006) Guide.

http://www.wipo.int/classifications/ipc/ipc8/guide/en/guide.pdf

- C.3.3.1 The Government will provide the following information to the Contractor:
  - final draft of new classification schedule(s) and definitions,
  - list of documents previously classified into the new schedule(s),
  - translation table listing the working numbers and the corresponding final subclass numbers, and
  - information on external search notes, and references.

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In addition, the Government will make available for the contractor's use an MS Word template containing the formats to be followed for preparing a Draft Classification Order.

- C.3.3.2 Using the Government-provided information and in accordance with the information contained in ANNEX1 and any classification standards provided by the government, the Contractor shall create a Draft Classification Order, consisting of sections A through E, which includes the following information:
  - A completed reclassification "lead sheet" containing summary information about the project;
  - Classification schedule(s) hierarchically arranged with final numbers shown;
  - Classification definitions for each new class and subclass with a precise statement (scope) of the subject matter of the documents to be classified therein, appropriate search reference notes, explanatory notes, and other information as needed for clarity, such as a glossary of terms;
  - Updates to the USPC Index that relate to the reclassification project subject matter:
  - A concordance listing between each new US class/subclass and the corresponding IPC, and, if an international project, ECLA and JPO FI.
- C.3.3.3 The contractor must electronically submit the completed Draft Classification Order by the time specified in the task order. The Government will review the proposed order and accept or reject within 45 days of receipt. As the order is prepared for publication, the contractor will be required to answer questions and resolve problems identified.
- C.3.3.4 The Contractor is required to attend status meetings as requested by the Government representatives, normally on a biweekly basis, and provide reports on project documentation development, to the Government representatives. All work shall be completed in accordance with the schedule set forth in the task order. All data forwarded to the Government must be in the required format(s). The Government will provide feedback and direction to the Contractor on continuation of the work at the status meetings.

The contractor will be compensated based upon the total number of unique US patent documents within the scope of the project.

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#### **OPTION B**

#### C.3.4 Document Reclassification

Document reclassification is the process of assigning all final classifications to each and every document in a project.

- C.3.4.1 The Government will issue a task order to the Contractor including the final classification schedule(s) with working numbers and definitions, a list of documents to be classified in the final schedule(s), and the required format for data returned by the Contractor to the Government.
- C.3.4.2 In accordance with USPC and IPC classification rules, and any technology specific guidance provided by the government, the contractor shall completely reclassify all documents by assigning all required working and/or final numbers and provide the appropriate information, identified in ANNEX1; e.g.
  - PGPub documents: Primary, Mandatory Secondary, and Discretionary Secondary classifications;
  - US Patents: Original (OR), Mandatory (XR), and Discretionary (XR) classifications.
  - Other Documents: Obligatory or Mandatory and Nonobligatory or Discretionary

Any document on the list whose OR or Primary classification was abolished by the reclassification project **must** have a new OR or Primary classification assigned. The contractor must record each document's assigned classifications on an Excel spreadsheet in the format provided by the Government. The Excel spreadsheets must be submitted to the government every 2 weeks or as specified in the task order. Each spreadsheet will include all of the work completed (i.e., documents classified) during the two weeks.

- C.3.4.3 Newly published patent documents falling within the scope of the project will be identified by the Government on a weekly basis and a list provided to the Contractor in MS Excel. These new documents are identified during the course of a reclassification project and up to 6 months after the project is completed and submitted for publication. Typically the numbers of documents decrease soon after publication of the project. During the 6 months following completion of the project, the Contractor shall assign new classifications to the listed documents and return the list to the Government within 1 week of receiving the list. The Contractor must provide the following information for each document in an MS Excel spreadsheet:
  - document identifier, i.e., patent or document number
  - new classification, e.g., working number, and/or final number
  - old classification that are being replaced
  - classification type, e.g., OR for original reference, P for primary, S for secondary, XR for cross reference.

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- C.3.4.4 The Contractor will prepare and submit to the Government a separate list of the documents on the complete project list having no claimed disclosure within the technical scope of the project (i.e., having no mandatory classification within the project area).
- C.3.4.5 The Contractor is required to attend status meetings as requested by the Government representatives, normally on a biweekly basis, and provide reports on document placement, and report problems. All work shall be completed in accordance with the schedule set forth in the task order. All data forwarded to the Government must be in the required format(s). The Government will provide feedback and direction to the Contractor on continuation of the work at the status meetings.
- C.3.4.6 Within 1 week of receiving the data, the Government will determine its readability. In the event data is unreadable, the contractor must provide readable data within 1 business day of receiving the replacement request. The Government will review the Contractor's document placement by reviewing a minimum 5% sample, or a minimum of 100 documents, of the work submitted and accept or reject the work in accordance with the task order. If the accuracy rate of the sample checked by the government is less than 95% then the contractor must review, correct, and resubmit the work on which the original sample was based for further review by the government and at no additional cost to the government. Any document found to have a nonexistent working number or final number will be returned to the Contractor for correction and will be considered an error.

Errors identified by the Government will be corrected by the contractor at no additional cost to the Government. If the Government determines that the error rate of a sample of documents reclassified is greater than 5%, the government may require the contactor to correct and resubmit the entire set of documents from which the sample was taken, at no cost to the government.

The contractor will be compensated based upon the total number of unique US patent documents that the contractor reclassifies.

## **Option C**

Comprises both Option A and Option B, therefore CLINS 1-4: Initial Classification Schedule(s) and Classification Definition Development; Schedule Testing; Project Documentation and Document Reclassification.

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## **SECTION D - PACKAGING AND MARKING**

## D.1 PACKING FOR DOMESTIC SHIPMENT

Any deliverable/report required under this contract shall be delivered in accordance with standard commercial practices and shall be marked with the Contract Number. Deliverables, reports and manuals may also be requested to be submitted electronically.

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## **SECTION E - INSPECTION AND ACCEPTANCE**

## E.1 52.252-2 CLAUSES INCORPORATED BY REFERENCE (FEB 1998)

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this/these address(es): http://www.arnet.gov.

Clause	Title	Date
52.246-4	Inspection of Services Fixed-Price	August 1996

## E.2 QUALITY ASSURANCE SURVEILLANCE PLAN

The Government Quality Assurance Surveillance Plan (QASP) will be negotiated with the contractor at the time of contract award and will incorporate the contractor's proposed quality control plan. The QASP is designed to ensure quality assurance in order to meet the quality standards specified in Section C and the Performance Requirements Summary (PRS) in Attachment A. See Section L.4.5 for proposal requirement.

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#### SECTION F - DELIVERIES OR PERFORMANCE

## F.1 52.252-2 CLAUSES INCORPORATED BY REFERENCE (FEB 1998)

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a clause may be accessed electronically at this/these address(es): http://www.arnet.gov.

Clause	Title	Date
52.242-15	Stop-Work Order	August 1989
52.242-17	Government Delay Of Work	April 1984
52.247-34	F.o.b. Destination	November 1991

#### F.2 EFFECTIVE PERIOD OF THE CONTRACT

The effective period of this contract is as follows:

Date of Award to one year thereafter
Date of Option Exercise to one year thereafter
Date of Option Exercise to one year thereafter
Date of Option Exercise to one year thereafter
Date of Option Exercise to one year thereafter

Award Term Options: The contractor shall have the opportunity to earn the addition of up to five, 1-year award term option periods for achieving specific contract incentives in accordance with paragraph H.1 and B.8.

Any order issued during the effective period of this contract and not completed within that period, shall be completed by the Contractor within the time specified in the order. The contract shall govern the Contractor's and the Government's rights and obligations with respect to the order to the same extent as if the order were completed during the contract's effective period. Delivery orders or task orders will not be issued prior to the availability of appropriated funds from which expenditures thereunder may be made.

#### F.3 ORDERING PROCEDURES

- A. As required, the Contracting Officer will issue a modification to the contract providing funding for the task or delivery order.
- B. Services to be furnished under this contract shall be ordered by the issuance of a task or delivery order (Sent to the Contractor via electronic mail/fax from the Contracting Officer (CO)).

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- C. All orders issued hereunder are subject to the terms and conditions of this contract. The Contract shall govern in the event of conflict with any task or delivery order.
- D. An order shall be "issued" for purposes of the contract, when it is either deposited in the U.S. Postal Service mail or otherwise furnished to the contractor in conformance with the schedule.
- E. Orders issued will be at the fixed unit prices awarded for CLIN 0001 through CLIN 0004 and within the delivery times specified.

## SECTION G - CONTRACT ADMINISTRATION DATA

#### G.1 CONTRACT ADMINISTRATION

Notwithstanding the Contractor's responsibility for total management during the performance of the contract, the administration of the contract will require maximum coordination between the USPTO and the Contractor. The following individuals will be the USPTO points of contact during the performance of the contract.

#### (a) Contracting Officer's Technical Representative

A Contracting Officer's Technical Representative (COTR) will be designated on authority of the Contracting Officer to monitor all technical aspects and assist in administering the contract. The types of actions within the purview of the COTR's authority are to assure that the Contractor performs the technical requirements of the contract; to perform or cause to be performed inspections necessary in connection with performance of the contract; to maintain both written and oral communications with the Contractor concerning the aspects of the contract within his/her purview; to issue written interpretations of technical requirements of Government drawings, designs and specifications; to monitor the Contractor's performance under the contract and notify the Contractor and Contracting Officer of any deficiencies observed; and to coordinate Government-Furnished Property or Data availability and provide for site entry of Contractor personnel if required. A letter of designation will be issued to the COTR with a copy supplied to the Contractor, stating the responsibilities and limitations of the COTR. This letter will clarify to all parties to the contract the responsibilities of the COTR. At no time may the scope of work, price, delivery dates, or other mutually agreed upon terms or provisions of the contract be changed without being executed in writing by the Contracting Officer authorizing such changes.

#### (b) Contracting Officer

All contract administration will be effected by the Contracting Officer, address as shown on the face page of the contract. Communications pertaining to contract administration matters will be addressed to the Contracting Officer. No changes in or deviation from the scope of work shall be effected without a Supplemental Agreement executed by the Contracting Officer authorizing such changes.

#### G.2 CONTRACTING OFFICER'S AUTHORITY

The Contracting Officer is the only person authorized to make or approve any changes in any of the requirements of the contract and notwithstanding any provisions contained elsewhere in the contract, the said authority remains solely in the Contracting Officer. In the event the Contractor makes any changes at the direction of any person other than the Contracting Officer, the change will be considered to have been made without authority and no adjustment will be made in the contract price to cover any increase in costs incurred as a result thereof.

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## G.3 CONTRACTING OFFICER'S TECHNICAL REPRESENTATIVE (COTR)

(a) The Contracting Officer hereby designates the individual named below as the Contracting Officer's Technical Representative.

NAME: (to be designated at contract award)
ADDRESS: U.S. Patent and Trademark Office

(to be designated at contract award)

PHONE NO: (to be designated at contract award)

The COTR may be changed at any time by the Government without prior notice to the Contractor but notification of the change, including the name and address of the successor COTR, will be promptly provided to the Contractor by the Contracting Officer in writing.

- (b) The responsibilities and limitations of the COTR are as follows:
  - (1) The COTR is responsible for the technical aspects of the project and technical liaison with the Contractor. The COTR is also responsible for the final inspection and acceptance of all reports, and such other responsibilities as may be specified in the contract.
  - (2) The COTR is not authorized to make any commitments or otherwise obligate the Government or authorize any changes, which affect the contract price, terms or conditions. Any Contractor request for changes shall be referred to the Contracting Officer directly or through the COTR. No such changes shall be made without the expressed prior authorization of the Contracting Officer. The COTR may designate assistant COTR(s) to act for him by naming such assistant in writing and transmitting a copy of such designation through the Contracting Officer to the Contractor.

#### G.4 INVOICING AND PAYMENT INSTRUCTIONS

(a) For Search File Reclassification Services work completed by the contractor and inspected and accepted by the USPTO, invoices shall be submitted in an original and two (2) copies to the following address:

U.S. Patent and Trademark Office Office of Finance, Mail Stop 17 P.O. Box 1450 Alexandria, VA 22313-1450

(b) An invoice shall be provided for each completed CLIN from an executed task/delivery order. To constitute a proper invoice, the invoice must include the following information or attached documentation:

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- (1) Name of Contractor, invoice number and invoice date;
- (2) Contract number and task/delivery order number (one per invoice);
- (3) Description, price, and quantity of each CLIN ordered under that specific task/delivery order;
- (4) Payment terms;
- (5) Name, title, phone number, and complete mailing address of responsible official to whom payment is to be sent.
- (6) Production or other reports as required by the Government.
- (c) If items are rejected for failure to conform to the contract requirements, the provisions in the Prompt Payment clause (FAR 52.232-25--see Section I) will apply to the new acceptance of replacement items.

### G.5 INVOICING/PAYMENT FREQUENCY

The Contractor shall submit invoices after completion of each CLIN ordered.

#### G.6 ELECTRONIC PAYMENT INFORMATION

(a) The information required by the clause 52.232-38, Submission of Electronic Funds Transfer Information with Offer, shall be forwarded by the Contractor to the below designated office no later than seven (7) days after contract award:

U.S. Patent and Trademark Office Office of Finance, Mail Stop 17 P.O. Box 1450 Alexandria, VA 22313-1450

(b) In the event payment is assigned to a bank, thrift, or other financing institution pursuant to the clause FAR 52.232-23, Assignment of Claims, the Contractor should forward the form to the assignee for completion.

## **SECTION H - SPECIAL CONTRACT REQUIREMENTS**

## H.1 52.217-9 OPTION TO EXTEND THE TERM OF THE CONTRACT (MAR 2000)

- (a) The Government may extend the term of this contract by written notice to the Contractor within 30 days; provided that the Government gives the Contractor a preliminary written notice of its intent to extend at least 60 days before the contract expires. The preliminary notice does not commit the Government to an extension.
- (b) If the Government exercises this option, the extended contract shall be considered to include this option clause.
- (c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed ten years

Exercise of an option will result in the following contract modifications:

The "Period of Performance" clause will be modified as follows:

PERIOD	START DATE	END DATE
Contract Period II	Date of Option Exercise	One year thereafter
Contract Period III	Date of Option Exercise	One year thereafter
Contract Period IV	Date of Option Exercise	One year thereafter
Contract Period V	Date of Option Exercise	One year thereafter
Contract Period VI	Date of Award Term	One year thereafter
Contract Period VII	Date of Award Term	One year thereafter
Contract Period VIII	Date of Award Term	One year thereafter
Contract Period IX	Date of Award Term	One year thereafter
Contract Period X	Date of Award Term	One year thereafter

#### H.2 INSURANCE COVERAGE

Pursuant to the clause "Insurance - Work on a Government Installation (FAR 52.228-5)," the Contractor will be required to present evidence to show, as a minimum, the amounts of insurance coverage indicated below:

(a) Workers Compensation and Employer's Liability. The Contractor is required to comply with applicable Federal and State workers' compensation and occupational disease statutes. If occupational diseases are not compensable under those statutes, they shall be covered under the employer's liability section of the insurance policy, except when contract operations are so commingled with a Contractor's commercial operations that it would not be practical to require this coverage. Employer's liability coverage of at least \$100,000 shall be required, except in States with exclusive or

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monopolistic funds that do not permit workers' compensation to be written by private carriers.

- (b) General Liability. The Contractor shall have bodily injury liability insurance coverage written on the comprehensive form of policy of at least \$500,000 per occurrence.
- (c) Automobile Liability. The Contractor shall have automobile liability insurance written on the comprehensive form of policy. The policy shall provide for bodily injury and property damage liability covering the operation of all automobiles used in connection with performing the contract. Policies covering automobiles operated in the United States shall provide coverage of at least \$200,000 per person and \$500,000 per occurrence for bodily injury and \$20,000 per occurrence for property damage.
- (d) Aircraft Public and Passenger Liability. When aircraft are used in connection with performing the contract, the Contractor shall have aircraft public and passenger liability insurance. Coverage shall be at least \$200,000 per person and \$500,000 per occurrence for bodily injury, other than passenger liability, and \$200,000 per occurrence for property damage. Coverage for passenger liability bodily injury shall be at least \$200,000 multiplied by the number of seats or passengers, whichever is greater.

#### H.3 KEY PERSONNEL

(a) The Contractor shall assign to this contract the following key personnel:

Project Manager Technical Manager Any Key Personnel proposed in Section L.3.4

- (b) During the first ninety (90) days of performance, the Contractor shall make no substitutions of key personnel unless the substitution is necessitated by illness, death, or termination of employment. The Contractor shall notify the Contracting Officer within 15 calendar days after the occurrence of any of these events and provide the information required by paragraph (c) below. After the initial 90-day period, the Contractor shall submit the information required by paragraph (c) to the Contracting Officer at least 15 days prior to making any permanent substitutions.
- (c) The Contractor shall provide a detailed explanation of the circumstances necessitating the proposed substitutions, complete resumes for the proposed substitutes, and any additional information requested by the Contracting Officer. Proposed substitutes should have comparable qualifications to those of the persons being replaced. The Contracting Officer will notify the Contractor within 15 calendar days after receipt of all required information of the decision on substitutions. The contract will be modified to reflect any approved changes of key personnel.

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#### H.4 GOVERNMENT HOLIDAYS

The following legal holidays are observed by this Government agency. Holidays falling on Saturdays are observed on the Friday preceding the holiday, while those holidays falling on Sundays are observed on the Monday following the holiday.

New Year's Day January 1

Martin Luther King, Jr's Birthday
President's Day
Third Monday in January
Third Monday in February
Memorial Day
Last Monday in May

Independence Day July 4

Labor Day First Monday in September Columbus Day Second Monday in October

Veterans Day

November 11

Thanksgiving Day

Christmas Day

Inauguration Day

Fourth Thursday in November
December 25
January 20, 2009

The Contractor shall comply with the aforementioned Government holidays and any other day designated by Federal Statute, Executive Order, or Presidential proclamation, therefore, the Government offices are closed to the Contractor's staff on the day(s) these holidays are observed. In addition, on-site work shall not be required of the Contractor when Federal employees are released from work early due to inclement weather conditions or emergencies or when Federal offices are closed due to inclement weather conditions or emergencies (status available at http://www.opm.gov/status/). The COTR will notify the contractor when early release of Federal employees has been authorized.

## H.5 SUITABILITY/RISK ASSESSMENT PROCESSING REQUIREMENTS

This contract requires that the contractor's employees who will meet with USPTO personnel at the USPTO site shall be required to undergo specific suitability assessment processing.

(1) Suitability or Risk Level

The suitability or risk level for this contract has been determined to be: low

- (2) Contractor Performance Requirements
  - (a) For ONLY those employees who will meet with USPTO personnel at the USPTO site the contractor shall pre-screen their employees to ensure that prospective employees meet the following criteria: a) be an U.S. Citizen, or b) if a non-U.S. citizen, have official legal status in the United States and have continuously resided in the United States for the last FIVE years.
  - (b) Prior to commencing work under this contract, the contractor shall submit or have

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their employee submit the forms and number of copies delineated by the Office of Security in the Personnel Security Manual to the Contracting Officer's Technical Representative (COTR) for processing. Among those forms are (1) Questionnaire for Non-Sensitive Positions, (2) Fingerprint Chart, and (3) releases. Directions as to which form(s) are applicable will be provided by the servicing security officer.

- (c) The contractor, when notified that the Government rejected the suitability assessment forms shall either have the rejected forms made compliant and resubmitted or withdraw the employee from consideration from working under this contract.
- (d) The contractor shall immediately remove any employee from any work requiring access to Department of Commerce buildings or facilities if directed in writing by the Contracting Officer.
- (e) Failure to comply with the suitability processing requirements may result in termination of the contract for default.

#### (3) Government Responsibilities

- (a) The Government's suitability processing will consist of limited personal background inquiries pertaining to verification of name, physical description, criminal history record, credit history check, fingerprint classification, and other pertinent information as dictated by level of risk. The Government may, at its discretion, repeat the suitability processing on any contract employee or expand the investigation to resolve issues.
- (b) The Government will inspect and either accept or reject the contractor's suitability assessment forms as delineated in the Personnel Security Manual.
- (c) The Government will notify the contractor in writing when any of the following occur: A contract employee is acceptable based on the suitability checks and assessment conducted; a contract employee is unacceptable based on the suitability checks and assessment processing; or a contract employee or prospective contract employee is barred from working on Government facilities because of any of the following:
- (i) Conviction of a felony, a significant history of violent behavior or moral turpitude.
  - (ii) Falsification of information entered on suitability screening forms or of other documents submitted to the Department.
  - (iii) Improper conduct once performing on the contract, including criminal, infamous, dishonest, or notoriously disgraceful conduct or other conduct prejudicial to the Government regardless of whether the conduct was directly related to the contract.
  - (iv) Any behavior judged to pose a threat to personnel, property or programs of the Department.

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(d) In as much as this contract does not involve access to national security classified information the Government will not use the resultant suitability or risk assessment processing as a basis to issue a security clearance to any employee associated with this contract.

#### H.6 ORGANIZATIONAL CONFLICT OF INTEREST

- (a) The Contractor warrants that, to the best of the Contractor's knowledge and belief, there are no relevant facts or circumstances which could give rise to an organizational conflict of interest, as defined in FAR Subpart 9.5, or that the Contractor has disclosed all such relevant information.
- (b) The Contractor agrees that if an actual or potential organizational conflict of interest is discovered after award, the Contractor will make a full disclosure in writing to the Contracting Officer. This disclosure shall include a description of actions, which the Contractor has taken or proposes to take, after consultation with the Contracting Officer, to avoid, mitigate, or neutralize the actual or potential conflict.
- (c) Remedies The Contracting Officer may terminate the contract for convenience, in whole or in part, if it deems such termination necessary to avoid an organizational conflict of interest. If the Contractor was aware of a potential organizational conflict of interest prior to award or discovered an actual or potential conflict after award and did not disclose or misrepresented relevant information to the Contracting Officer, the USPTO may terminate the contract for default, debar the Contractor from USPTO contracting, or pursue such other remedies as may be permitted by law or the contract.
- (d) The Contractor further agrees to insert provisions, which shall conform substantially to the language of this clause, including this paragraph (d), in any subcontract or consultant agreement hereunder

#### H.7 ACCESS TO GOVERNMENT FACILITIES

During the life of the contract, the rights of ingress and egress to and from the Government facility for Contractor personnel shall be made available as required per each individual task order. During all operations on Government premises, Contractor personnel shall comply with the rules and regulations governing the conduct of personnel and the operation of the facility. The Government reserves the right to require Contractor personnel to sign in upon ingress and sign out upon egress to and from the Government facility.

#### H.8 DUPLICATION AND DISCLOSURE OF CONFIDENTIAL DATA

Duplication or disclosure of confidential data provided by the USPTO or to which the Contractor will have access as a result of this contract is prohibited. It is understood that throughout performance of the contract the Contractor may have access to confidential data which is the sole property of the USPTO, as well as access to proprietary data which is the sole property of other than the contracting parties. The Contractor hereby agrees to maintain the confidentiality of all

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such data to which access may be obtained throughout contract performance whether title thereto vests in the USPTO or otherwise. The Contractor hereby agrees not to disclose said data, any interpretations thereof or data derivative there from, to unauthorized parties in contravention of these provisions without prior written approval of the CO or the party in which title thereto is wholly vested. This clause also applies to any subcontractors and/or consultants used by the Contractor.

#### H.9 SECRECY AND USAGE OF PATENT INFORMATION

Work under this contract does not affect the national security. However, patent applications are required by law (35 U.S.C. 122) to be kept in confidence. Information contained in any patent application file(s) is restricted to authorized Contractor personnel on a need-to-access basis.

The Contractor acquires no right or privilege to use or disclose any information contained in any patent application file (in any form whatsoever) except to perform the work under the contract. Further, the Contractor shall not copyright or make any use or disclosure whatsoever of any patent information contained in any application or related copy or data furnished the Contractor by the Government or obtained therefrom except performing the requirements of this contract.

Security requirements of patent application file data maintained in a computer-accessible medium are an extension of the security requirements for the hard copy or the patent application folders. All processing, storage or transmission of patent application file data by means of electronic communications systems is prohibited unless use of such systems is approved by the USPTO

All personnel having access to patent application files or data or information concerning the same, must take the following at or affirmation, signed in writing:

"I do swear or affirm that I will preserve the applications for patents in secrecy, that I will not divulge any information concerning the same to unauthorized persons while employed in work under this contract or at any time thereafter; and that I take this obligation freely, and without mental reservation or purpose of evasion."

Each employee's signed oath, or affirmation, shall be retained in the Contractor's file, subject to inspection by authorized Government representatives.

Without advance notice, the Government shall have the right to inspect the Contractor's premises, records, and work in process pertaining to the secrecy of patent information.

# H.10 CAR 1352.239-74 SECURITY PROCESSING REQUIREMENTS FOR CONTRACTORS/SUBCONTRACTOR PERSONNEL FOR ACCESSING USPTO AUTOMATED INFORMATION SYSTEMS

(a) Contractor personnel requiring any access to AISs operated by the Contractor for USPTO or interconnected to a USPTO network to perform contract services shall be screened at an appropriate level in accordance with Commerce Acquisition Manual 1337.70, *Security* 

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Processing Requirements for Service Contracts. USPTO shall provide screening using standard personnel screening forms, which the Contractor shall submit to the USPTO Contracting Officer's Technical Representative (COTR) based on the following guidance:

Contract personnel performing work designated Contract High Risk and personnel performing work designated Contract Moderate Risk in the information technology (IT) occupations and those with "global access" to an automated information AIS require a favorable pre-employment check before the start of work on the contract, regardless of the expected duration of the contract. After a favorable pre-employment check has been obtained, the Background Investigation (BI) for Contract High Risk and the Minimum Background Investigation (MBI) for Contract IT Moderate Risk positions must be initiated within three working days of the start of work.

Contract personnel performing work designated Contract Moderate Risk who are not performing IT-related contract work do not require a favorable pre-employment check prior to their employment; however, the Minimum Background Investigation (MBI) must be initiated within three working days of the subject's start of work on the contract, regardless of the expected duration of the contract.

Contract personnel performing work designated Contract Low Risk will require a National Agency Check and Inquiries (NACI) upon the subject's start of work on the contract if the expected duration of the contract exceeds 365 calendar days. The NACI must be initiated within three working days of the subject's start of work on the contract.

Contract personnel performing work designated Contract Low Risk will require a Special Agreement Check (SAC) upon the subject's start of work on the contract if the expected duration of the contract (including options) exceeds 180 calendar days but is less than 365 calendar days. The SAC must be initiated within three working days of the subject's start of work on the contract.

Contract personnel performing work on contracts requiring access to classified information must undergo investigative processing according to the Department of Defense National Industrial Security Program Operating Manual (NISPOM), (http://www.dss.mil/isec/nispom.htm) and be granted eligibility for access to classified information prior to beginning work on the contract.

The security forms may be obtained from USPTO Office of Security. At the option of the government, interim access to USPTO AISs may be granted pending favorable completion of a pre-employment check. Final access may be granted only on completion of an appropriate investigation based upon the risk level assigned to the contract.

(b) Within 5 days of contract award, the Contractor shall certify in writing to the COTR that its employees, in performance of the contract, have completed annual IT security awareness training in USPTO IT Security policies, procedures, computer ethics, and best practices, in accordance with the USPTO Training Policy. The COTR will inform the Contractor of any other available USPTO training resources.

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- (c) Within 5 days of contract award, the Contractor shall provide the COTR with signed Nondisclosure Agreements as specified in Commerce Acquisition Regulation (CAR), 1352.209-72, *Restrictions Against Disclosures*.
- (d) The Contractor shall afford USPTO, including the Office of Inspector General, access to the Contractor's and subcontractor's facilities, installations, operations, documentation, databases, and personnel used in performance of the contract. Access shall be provided to the extent required to carry out a program of IT inspection, investigation, and audit to safeguard against threats and hazards to the integrity, availability, and confidentiality of USPTO data or to the function of computer AISs operated on behalf of USPTO, and to preserve evidence of computer crime.
- (e) The Contractor shall incorporate this clause in all subcontracts that meet the conditions in paragraph (a) of this clause.

(NOTE: Low Risk contracts whose duration is less than 180 days do not ordinarily require security processing. However, even though the contract is short in duration, based on any unusual circumstances that may exist, Special Agreement Checks (SACs) may be requested, at the discretion of the Contracting Officer's Technical Representative (COTR) and/or the USPTO Security Office.)

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#### **SECTION I - CONTRACT CLAUSES**

#### I.1 52.252-2 CLAUSES INCORPORATED BY REFERENCE (JUN 1998)

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. Also, the full text of a solicitation provision may be accessed electronically at this address: http://www.arnet.gov.

Clause	Title	Date
52.202-01	Definitions	July 2004
52.203-03	Gratuities	April 1984
52.203-05	Covenant Against Contingent Fees	April 1984
52.203-07	Anti-Kickback Procedures	July 1995
52.203-08	Cancellation, Rescission, and Recovery of Funds for Illegal or Improper Activity	January 1997
52.203-10	Price Or Fee Adjustment For Illegal Or Improper Activity	January 1997
52.203-12	Limitation On Payments To Influence Certain Federal Transactions	June 2003
52.204-07	Central Contractor Registration	October 2003
52.204-04	Printed or Copied Double-Sided on Recycled Paper.	August 2000
52.209-06	Protecting the Government's Interest When Subcontracting With Contractors Debarred, Suspended, or Proposed for Debarment	July 1995
52.215-02	Audit and RecordsNegotiation	June 1999
52.215-08	Order of PrecedenceUniform Contract Format	October 1997
52.215-14	Integrity of Unit Prices.	October 1997
52.216-22	Indefinite Quantity	October 1995
52.219-08	Utilization of Small Business Concerns	May 2004
52.219-09	Small Business Subcontracting Plan	January 2002
52.222-21	Prohibition of Segregated Facilities	February 1999
52.222-26	Equal Opportunity	April 2002
52.222-35	Equal Opportunity for Special Disabled Veterans, Veterans of the Vietnam Era, and Other Eligible Veterans	December 2001
52.222-36	Affirmative Action For Workers with Disabilities	June 1998
52.222-37	Employment Reports on Special Disabled Veterans, Veterans of the Vietnam Era, and Other Eligible Veterans	December 2001
52.223-06	Drug Free Workplace	May 2001
52.223-14	Toxic Chemical Release Reporting	August 2003
52.225-13	Restrictions on Certain Foreign Purchases	December 2003
52.227-02	Notice and Assistance Regarding Patent and Copyright Infringement.	August 1996
52-227-03	Patent Indemnity	April 1984
52-227-14	Rights in Data- General	June 1987
52.232-1	Payments	April 1984
52.232-17	Interest	June 1996
52.232-23	Assignment Of Claims	January 1986

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52.232-25	Prompt Payment	October 2003
52.232-33	Payment by Electronic Funds TransferCentral Contractor Registration	October 2003
52.233-01	Disputes	July 2002
52.242-13	Bankruptcy	July 1995
52.243-01	Changes—Fixed price	August 1987
52.245-04	Government Furnished Property	June 2003
52.249-02	Termination For Convenience Of The Government (Fixed-Price)	May 2004
52.249-08	Termination For Default (Fixed Price Supply or Service)	April 1984
52.249-14	Excusable Delays	April 1984
52.253-01	Computer Generated Forms	January 1991

#### I.2 52.216-18 ORDERING OCTOBER 1995

- (a) Any supplies and services to be furnished under this contract shall be ordered by issuance of delivery orders or task orders by the individuals or activities designated in the Schedule. Such orders may be issued during the performance period of the contract.
- (b) All delivery orders or task orders are subject to the terms and conditions of this contract. In the event of conflict between a delivery order or task order and this contract, the contract shall control.
- (c) If mailed, a delivery order or task order is considered "issued" when the Government deposits the order in the mail. Orders may be issued orally, by facsimile, or by electronic commerce methods only if authorized in the Schedule.

#### I.3 52.216-19 ORDER LIMITATIONS OCTOBER 1995

- (a) Minimum order. When the Government requires supplies or services covered by this contract in an amount less than the minimum stated per CLIN (See Section B) then the Government is not obligated to purchase, nor is the Contractor obligated to furnish, those supplies or services under the contract.
- (b) Maximum order. The Contractor is not obligated to honor:
- (1) Any order for a single item in excess of the maximum stated per CLIN (See Section B);
- (2) Any order for a combination of items in excess of total award value; or
- (3) A series of orders from the same ordering office within 1 day that together call for quantities exceeding the limitation in subparagraph (1) or (2) above.

#### I.4 52.244-06 SUBCONTRACTS FOR COMMERCIAL ITEMS

DECEMBER 2004

- (a) Definitions. As used in this clause-
- "Commercial item" has the meaning contained in Federal Acquisition Regulation 2.101, Definitions.
- "Subcontract" includes a transfer of commercial items between divisions, subsidiaries, or affiliates of the Contractor or subcontractor at any tier.
- (b) To the maximum extent practicable, the Contractor shall incorporate, and require its subcontractors at all tiers to incorporate, commercial items or nondevelopmental items as components of items to be supplied under this contract.
- (c)(1) The Contractor shall insert the following clauses in subcontracts for commercial items:
  - (i) 52.219-8, Utilization of Small Business Concerns (May 2004) (15 U.S.C. 637(d)(2) and (3)), in all subcontracts that offer further subcontracting opportunities. If the subcontract (except subcontracts to small business concerns) exceeds \$500,000 (\$1,000,000 for construction of any public facility), the subcontractor must include 52.219-8 in lower tier subcontracts that offer subcontracting opportunities.
  - (ii) 52.222-26, Equal Opportunity (Apr 2002) (E.O. 11246).
  - (iii)52.222-35, Equal Opportunity for Special Disabled Veterans, Veterans of the Vietnam Era, and Other Eligible Veterans (Dec 2001) (38 U.S.C. 4212(a));
  - (iv)52.222-36, Affirmative Action for Workers with Disabilities (June 1998) (29 U.S.C. 793).
  - (v) 52.222-39, Notification of Employee Rights Concerning Payment of Union Dues or Fees (Dec 2004) (E.O. 13201). Flow down as required in accordance with paragraph (g) of FAR clause 52.222-39).
  - (vi) 52.247-64, Preference for Privately Owned U.S.-Flag Commercial Vessels (Apr 2003) (46 U.S.C. Appx 1241 and 10 U.S.C. 2631) (flow down required in accordance with paragraph (d) of FAR clause 52.247-64).
- (2) While not required, the Contractor may flow down to subcontracts for commercial items a minimal number of additional clauses necessary to satisfy its contractual obligations.
- (d) The Contractor shall include the terms of this clause, including this paragraph (d), in subcontracts awarded under this contract.

(End of clause)

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### PART III - LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS

#### **SECTION J - LIST OF ATTACHMENTS**

- J.1 ANNEX I
  - J.1.1 U.S. Patent Classification Reclassification standards (5 pages);
  - J.1.2 Draft Class Order Style Template
  - J.1.3 Classification Order Sample
- J.2 ANNEX II Sample Test—document list
- J.3 ANNEX III PowerPoint presentation on an example of a reclassification project
- J.4 ANNEX IV Past Performance Questionnaire (3 pages)

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#### PART IV - REPRESENTATIONS AND INSTRUCTIONS

## SECTION K - REPRESENTATIONS, CERTIFICATIONS, AND OTHER STATEMENTS OF OFFERORS

52.204-8 Annual Representations and Certifications.

#### ANNUAL REPRESENTATIONS AND CERTIFICATIONS (JAN 2005)

- (a)(1) If the clause at 52.204–7, Central Contractor Registration, is included in this solicitation, paragraph (b) of this provision applies.
- (2) If the clause at 52.204–7 is not included in this solicitation, and the offeror is currently registered in CCR, and has completed the ORCA electronically, the offeror may choose to use paragraph (b) of this provision instead of completing the corresponding individual representations and certifications in the solicitation. The offeror shall indicate which option applies by checking one of the following boxes:
- [] (i) Paragraph (b) applies.
- [] (ii) Paragraph (b) does not apply and the offeror has completed the individual representations and certifications in the solicitation.
- (b) The offeror has completed the annual representations and certifications electronically via the Online Representations and Certifications Application (ORCA) website at http://orca.bpn.gov. After reviewing the ORCA database information, the offeror verifies by submission of the offer that the representations and certifications currently posted electronically have been entered or updated within the last 12 months, are current, accurate, complete, and applicable to this solicitation (including the business size standard applicable to the NAICS code referenced for this solicitation), as of the date of this offer and are incorporated in this offer by reference (see FAR 4.1201); except for the changes identified below [offeror to insert changes, identifying change by clause number, title, date].

These amended representation(s) and/or certification(s) are also incorporated in this offer and are current, accurate, and complete as of the date of this offer.

FAR Clause # Title Date

Any changes provided by the offeror are applicable to this solicitation only, and do not result in an update to the representations and certifications posted on ORCA. (End of Provision)

## SECTION L - INSTRUCTIONS, CONDITIONS, AND NOTICES TO OFFERORS

### L.1 52.252-1 SOLICITATION PROVISIONS INCORPORATED BY REFERENCE (FEB 1998)

This solicitation incorporates one or more solicitation provisions by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. The Offeror is cautioned that the listed provisions may include blocks that must be completed by the Offeror and submitted with its quotation or offer. In lieu of submitting the full text of those provisions, the Offeror may identify the provision by paragraph identifier and provide the appropriate information with its quotation or offer. Also, the full text of a solicitation provision may be accessed electronically at this address: <a href="http://www.arnet.gov/">http://www.arnet.gov/</a>

Clause	Title	Date
52.204-6	Data Universal Numbering System (DUNS) Number	June 1999
52.211-06	Brand Name or Equal	August 1999
52.214-34	Submission Of Offers In The English Language	April 1991
52.214-35	Submission Of Offers In U.S. Currency	April 1991
52.215-01	Instructions to Offerors—Competitive Acquisition	January 2004
52.222-24	Preaward On-Site Equal Opportunity Compliance	February 1999
	Evaluation	
52.232-38	Submission of Electronic Funds Transfer Information with Offer	May 1999

#### L.2 52.216-1 TYPE OF CONTRACT(APR 1984)

The Government contemplates award of a Firm Fixed Price, Indefinite Delivery Indefinite Quantity (IDIQ) Performance Based Services Contract (PBSC) with ten (10) Contract periods (one one-year base period, four one-year option periods and five one-year award terms) resulting from this solicitation.

#### L.3 INVITE AND RECEIVE OFFEROR SUBMISSIONS

Offerors who wish to respond to the USPTO's needs as outlined in the RFP shall submit all documents as defined in Section L.4 (Proposal Requirements).

All incomplete and/or non-compliant proposals may be removed from consideration and the Offeror notified. Offerors who fail to submit the requested information as detailed in Section L of the RFP by the proposal due date will not be considered for further evaluation.

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#### L.4 PROPOSAL REQUIREMENTS

Offerors may submit a proposal for OPTION A (CLINs 1, 2 and 3) or OPTION B (CLIN 4) or OPTION C (CLINs 1, 2, 3 and 4). Offerors are required to submit an original and five (5) copies of the following in response to the solicitation:

#### Volume I:

- A. Technical Approach
- B. Reclassification test results (Required ONLY for submissions for Option A or Option C, if an offeror is only submitting a proposal for Option B (CLIN 4), the reclassification test is not a requirement)
- C. Past Performance
- D. Key Personnel Resumes
- E. Quality Assurance Plan
- F. Small Business Subcontracting Plan or Teaming Plan

#### Volume II:

- G. Price Proposal
- H. A completed Section K (Representations and Certifications)

Proposals that do not include the data necessary for a thorough evaluation may be determined to be unacceptable as a result. The Government is not obligated to request additional information from any offeror in order to make determination of acceptability.

#### **ORAL PRESENTATIONS**

The Government intends to evaluate proposals and award a contract without discussions with offerors. However, should it become necessary to establish a competitive range and conduct discussions with those offerors in the competitive range, the Government reserves the right to do so. Further, if a competitive range is established, the USPTO will invite those offerors in the competitive range to make an oral presentation and will conduct discussions following the oral presentations. Following oral presentations and discussions, offerors will be provided with an opportunity to revise their proposals. Should a competitive range be established and oral presentations are held, the following instructions will apply:

- Each offeror in the competitive range will be invited to make an oral presentation to the Government. The oral presentation including a question and answer period may last up to **90 minutes**. Visual aids may be used by the offeror in making its oral presentation, but must be submitted at least 5 days prior to the presentation and must consist of only those subject matter that will be covered during the oral presentation.
- The Government will not provide any equipment for the presentations. Any documents, presentations, laptops, etc. are solely the responsibility of the Offeror.
- At the conclusion of its oral presentation, each offeror must answer questions regarding its presentation.

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- The oral presentation and the question and answer session will be evaluated using the evaluation criteria set forth in Section M of RFP where applicable.
- The contracting officer will schedule the oral presentations and will notify each offeror of the date, time, and location of its oral presentation.

During the oral presentation the offeror must address the following topics in **30 minutes**:

- I. TECHNICAL APPROACH: The offeror shall discuss its technical understanding of the requirement and its broad approach to managing the scope of this requirement. Offerors may elaborate on its technical approach set forth in its written proposal. Offerors should discuss how it will oversee any employees or subcontractors to assure that timely and quality services are performed. Specifically proposed lines of authority and means of communications between the contractor and the USPTO should be discussed. Employee recruitment and retention plans to be maintained by the offeror during the performance of this contract should also be discussed.
- <u>II. KEY PERSONNEL AND STAFFING:</u> The oral presentation must present the necessary qualifications, experience and training of the Key Personnel identified in the offeror's written proposal and any other key technical personnel who would be expected to perform reclassification work under the contract.
- <u>III.</u> <u>TEST RESULTS:</u> The presentation must address methodology used in achieving the results if Option A or C is proposed.
- The offeror may not address its price proposal or any exception/deviation from the solicitation provisions, terms and conditions. However, it may address other relevant topics, such as organizational experience or past performance, in addition to the topics listed above, within the one hour time limit. The contracting officer will strictly enforce the 90-minute time limit. Only that portion of the presentation which has been completed, including any presentation materials (presented and narrated), shall be considered in the evaluation. An offeror's oral presentation must be made by one or more of the persons whom the offeror will actually employ to manage the prospective contract. The offeror should have in attendance whomever the offeror believes is necessary to best respond in a manner that reflects that the offeror clearly understands the USPTO requirement. In addition, the offeror may send two non-participating representatives to observe.

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#### L.4.1 TECHNICAL APPROACH (FACTOR A)

The Technical Approach section of the proposal shall not exceed a maximum of 25 pages, including any flowcharts.

In this section, the Offeror shall provide a detailed technical approach to provide the following services required for OPTION A or OPTION B or OPTION C in the following sections of the RFP:

#### **OPTION A**

CLIN 0001 - Initial Classification Schedule(s) and Classification Definition Development

CLIN 0002 - Schedule(s) Testing

CLIN 0003 – Project Documentation Development

#### **OPTION B**

CLIN 0004 – Document Reclassification

#### **OPTION C**

CLIN 0001 – Initial Classification Schedule(s) and Classification Definition Development

CLIN 0002 – Schedule(s) Testing

CLIN 0003 – Project Documentation Development

CLIN 0004 – Document Reclassification

The Offeror's description should include a proposed workflow including workflow diagrams as appropriate and should demonstrate a thorough understanding of USPTO's requirements, the ability to meet changing requirements and/or fluctuations in workloads, and the ability to respond to report requests. The Offeror shall also describe the control and management of data and explain planned security controls and procedures maintaining the confidentiality of data.

In this section, the Offeror shall provide a start up plan providing details regarding the facilities, equipment, and supplies, and the recruitment and training of personnel.

#### L.4.2 RECLASSIFICATION TEST RESULTS (FACTOR B)

Required for proposals in response to Option A and for proposals in response to Option  ${\bf C}.$ 

Vendors submitting proposals for Option B are NOT required to submit test results.

For proposals in response to Option A (CLINs 1, 2 and 3) or Option C (CLINs 1, 2, 3 and 4), the Offeror shall provide work sample as a separate volume with a brief discussion, not to exceed 500 words, of the approach used in developing the classification schedule.

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Sample Test

For Option A or Option C, the Offeror shall provide a work sample of a draft classification order that includes a lead sheet listing its contents, a new classification schedule (Section A) and a definition for each subclass in the classification schedule (Section D), based upon the claimed technical content of 391 US Patent documents in the *Supports: Racks for Apparel* (USPC Class 211, Subclass 85.3, see attached MSExcel spreadsheet). The work sample shall be submitted in required "MS Word" format. The format specified by the MSWord Style Sheet in ANNEX I (J.1.2) shall be used for definitions in and the format shown in the sample order in ANNEX I (J.1.3) shall be followed for the lead sheet and classification schedule.

- J.1.1 U.S. Patent Classification Reclassification standards (5 pages);
- J.1.2 Draft Class Order Style Template
- J.1.3 Classification Order Sample

#### L.4.3 PAST PERFORMANCE STATEMENT (FACTOR C)

The Past Performance Statement shall not exceed seven (7) pages in total inclusive of all Offeror references. This description must include, at a minimum:

1) Experience in managing similar size requirements and performing comparable or relevant experience.

This section shall demonstrate the Offeror's experience and ability to provide skilled personnel and ability to manage requirements, which are the same, or similar to those addressed in this RFP.

2) List of current or previous contracts; (excluded from seven (7) page limitation)

The Offeror shall provide current points of contact (Contracting Officer and COTR), point of contact's telephone number, fax number, email addresses (if available), contract title (if applicable), contract number, contract type, period of performance, dollar amount, and description of the work performed for at least three (3) Government and/or commercial contracts. The Offeror should provide information on any problems encountered on the identified contracts and the corrective action taken.

3) A Past Performance Questionnaire form in Attachment J.4 of this RFP is provided for the offeror to give to their references. This form should be completed by the reference and submitted via fax not later than the RFP submission due date to the following (as per attachment instructions):

U.S. Patent and Trademark Office Office of Procurement Attn: Eileen M. McGlinn Mail Stop 6 P.O. Box 1450

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Alexandria, VA 22313-1450 FAX number: 571-273-0284

Any information found to be unreliable may result in a negative rating to the offeror. If a prime contractor is not able to provide three (3) references, the offeror shall certify that the references provided are all of the references available as of the date of submission. False information provided concerning references or offeror certifications will result in the USPTO not considering an offeror for award of any resulting contracts. If an offeror cannot provide requisite number of references, a certification so stating is required.

#### Notes:

- \* The USPTO reserves the right to determine which contracts submitted by the Offeror are relevant to the requirements and to evaluate only those references.
- \* In the conduct of its past performance evaluation of Offerors, the USPTO may use a variety of information sources in addition to information provided by the Offeror. These sources may include, but are not limited to, technical reports, commercial or any available published information, and information derived from present or past Government or commercial customers of the Offeror. The USPTO may use past performance information obtained from sources other than those identified by the Offeror. Those Offerors who have no relevant past performance history will not be evaluated either favorably or unfavorably on past performance.
- \* The USPTO reserves the right to either contact the references provided or to rely on the reference submissions. By providing the USPTO the above contacts, the Offeror is certifying that it has contacted the referenced individuals and given permission for the USPTO to contact said individuals. In the event that the USPTO needs to contact the reference for further information and the reference does not respond within a reasonable time frame, the past performance reference may not be considered.

#### L.4.4 KEY PERSONNEL RESUMES (FACTOR D)

Offeror shall provide key personnel resumes (each key personnel resume shall not exceed two (2) pages). Resumes should clearly communicate the skills, knowledge, and aptitudes of the individual. An employment history must be included that covers at least the most current 5 years of employment.

#### L.4.5 QUALITY ASSURANCE PLAN (FACTOR E)

The Quality Assurance Plan shall not exceed ten (10) pages in total. The Government and the Contractor will agree to a Quality Assurance Surveillance Plan (QASP) at the time of contract award. The Government Team will provide a Contracting Officer and Contracting Officer's Technical Representative for implementation of the QASP.

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THE PROPOSED PROGRAM IS SUBJECT TO GOVERNMENT APPROVAL. This program shall, at a minimum, address the following.

- (1) Evaluation for every CLIN performed or delivered under this contract. This system will ensure attainment of the Acceptable Performance Level in the Statement of Work for each CLIN. This system must be agreeable to both the Government and Contractor and must use one of the following methods: 100% inspection, Customer Feedback, Random Monitoring, or Periodic Sampling. The plan must detail the procedures to be utilized to insure inspection will be taken from all phases of workflow.
- (2) Where, whom and how often contractor process controls and inspections will be performed. Contractor shall state the number of people that shall be permanently assigned to this program and their assignments.
- (3) Appointment of an official who shall be responsible for the operation of the quality control system/department and for investigating, ascertaining the causes of deficiencies, and resolving these deficiencies.
- (4) How and how often inspection and tests or reviews will be held to check for: 1) errors and 2) timeliness.

Failure to maintain the Quality Control Program in accordance with the plan submitted and approved by the Government may result in the Government's termination of the contract for default.

All requested quality control samples (for use by Government representatives) must be supplied at no additional cost to the Government.

### L.4.6 SMALL BUSINESS SUBCONTRACTING PLAN OR TEAMING PLAN (FACTOR F)

If the Offeror is proposing to use a teaming agreement (to include the Teaming Plan described in Clause L.4.6.2), the Offeror must include signed copies of the teaming agreement. The agreement should specify terms and conditions as they relate to contract performance.

Offerors shall submit only one of these documents depending on whether they are large businesses or small businesses proposing as the prime contractor. The Small Business Subcontracting Plan or Teaming Plan section of the proposal shall not exceed a maximum of five (5) pages.

USPTO's preferred order of subcontractor participation is listed below:

- A. Veteran-owned small businesses (including service disabled veteran-owned small businesses)
- B. HUBZone small business concerns
- C. Women-owned small business concerns
- D. Small disadvantaged businesses

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- E. Small businesses
- F. Large businesses

### L.4.6.1 - Small Business Subcontracting Plan (applies only to large businesses proposing as the prime contractor).

The large business offeror (proposing as the prime contractor) must submit a Small Business Subcontracting Plan with their proposal, in accordance with and using the format identified in FAR 52.219-9, Small Business Subcontracting.

The USPTO has set a minimum goal of 20% participation by veteran-owned small businesses (including service disabled veteran-owned small businesses), HUBZone small business concerns, women-owned small business concerns, small disadvantaged businesses, and small businesses. The offeror is encouraged in the proposed use of veteran-owned small businesses (including service disabled veteran-owned small businesses), HUBZone small business concerns, women-owned small business, small disadvantaged businesses, and small businesses concerns to the maximum extent possible. State current and/or proposed subcontracting/teaming arrangements with these concerns, as set forth under Public Law 95-507. For any such teaming arrangements, the offeror must identify:

- A. Offeror's procedures for implementing provisions of Public Law 95-507.
- B. Name, position with the company, and telephone number of the Small and Disadvantaged Business Utilization (SDBU) Liaison officer.
- C. Recent past history (within last 5 years) of any subcontract/teaming arrangements with small business concerns where work was performed in areas identical or similar to those specified in Section C of this solicitation. Statement of past history should include:
- 1. Subcontract number
- 2. Dollar amount of subcontract, type of work performed by small business concerns
- 3. Dates of award and completion/termination.
- D. Recent past history (the 5 latest contracts in excess of \$1,000,000) of the small business utilization goal on those contracts and the actual percentage attained on those contracts.
- E. In addition to the subcontracting plan, the offeror must submit a signed teaming arrangement or letter of intent with the subcontractor they will be providing with the highest percentage of contract dollars.

#### L.4.6.2 - Teaming Plan (applies only to small businesses proposing as the prime contractor).

If a small business offeror is proposing as the prime contractor, with the intent of subcontracting any part of the contract requirement, it must submit a Teaming Plan. There is no required format for this plan. For each subcontractor of the team, the offeror must identify:

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- A. Name of the subcontractor.
- B. Area of expertise of the subcontractor.
- C. Proposed percentage of contract work to be given to the subcontractor.
- D. Identify the subcontractor as a large business or a small business. If a small business, identify the category of small business (i.e., veteran-owned small business (including service disabled veteran-owned small businesses), HUBZone small business concerns, women-owned small business concerns, small disadvantaged business, and small businesses.)

#### L.4.7 PRICE (FACTOR G)

The USPTO anticipates award of a firm-fixed indefinite delivery indefinite quantity contract. Offerors shall only provide unit pricing for each CLIN listed in Section B.2 through B.6 and submit this with their proposal. Section B.2 through B.6 shall serve as a template for the price submission. Offerors must propose unit prices for each CLIN for all periods of performance. Award term options do not need to be priced at this time.

#### L.5 SUBMISSION FORMAT REQUIREMENTS

All proposal documents shall be submitted as outlined below:

- paper form (one original and five copies) on white, untextured paper;
- one copy on a 3.5", high-density diskette or CD formatted for Microsoft® Office 2000 (or newer) and formatted for 8 1/2" by 11" single-spaced print;
- page margins shall be one (1) inch on all sides;
- the font shall be either Arial or Times New Roman and size twelve (12) point;
- the type for all proposal documents (including charts and graphs) shall be black;

Failure to submit proposals in compliance with these requirements may result in a determination that the proposal is non-compliant, which may eliminate the proposal from further consideration.

Submission of proposals, modifications or withdrawals of proposals shall <u>not</u> be accepted by facsimile or E-mail. Documents shall be delivered as a single package and be marked with the Solicitation Number DOC52PAPT0601001 on the outside of the package.

All proposal documents shall be received no later than 2:00 p.m., Eastern Standard Time, Thursday, March 9, 2006, in the U.S. Patent and Trademark Office, Office of Procurement to the attention of Eileen M. McGlinn. Depending on the mode of delivery, Offerors's responses should be addressed as follows:

#### **U.S. Postal Service**

U.S. Patent and Trademark Office Office of Procurement – Mail Stop 6 P.O. Box 1450 Alexandria, VA 22313-1450 Attn: Eileen M. McGlinn/ DOC52PAPT0601001

#### \*Handcarried, Courier, or Non-USPS Mail Service

U.S. Patent and Trademark Office Office of Procurement 600 Dulany Street, Madison East, 7<sup>th</sup> Floor, D01 Alexandria, VA 22313 Attn: Eileen M. McGlinn/ DOC52PAPT0601001

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When proposals are hand-carried or sent by courier service, the Offeror assumes the full responsibility for insuring that the proposals are received by the date and time specified above.

\*The rights of ingress and egress to and from USPTO facilities for Contractor personnel is controlled by security. Therefore, Offerors are responsible for allowing sufficient time to be processed through security to ensure that its proposals are received by USPTO's Office of Procurement by the time and date specified above.

Offerors shall be responsible for accessing the web page for any changes to this RFP. All changes, questions, and answers shall be posted at this location.

#### L.6 QUESTIONS AND RESPONSES

All questions and request for clarification pertaining to this RFP shall be submitted electronically to Reclass\_Project@uspto.gov. Questions must identify the author and company name. All questions and responses pertaining to this RFP will be published and made available at <a href="http://www.uspto.gov/web/offices/ac/comp/proc/currproj.htm">http://www.uspto.gov/web/offices/ac/comp/proc/currproj.htm</a>. The identity of the author and associated company name of the question will not be published. All questions regarding the RFP are due by Friday, February 17, 2006. Receipt of late questions will not result in an extension to the proposal due date, nor can the USPTO guarantee that a response will be provided before the proposal due date.

No information concerning this solicitation or requests for clarification will be provided in response to telephone calls from offerors.

However, those responses will not change the terms and conditions of the solicitation unless the Government changes them with an Amendment to the Request for Proposal (RFP).

#### L.7 INCUMBENT CONTRACTOR

USPTO employees currently perform this requirement. No contractor has previously performed these duties.

#### L.8 52.233-2 SERVICE OF PROTESTS (AUGUST 1996) (DEVIATION)

(a) Protests, as defined in Section 33.101 of the Federal Acquisition Regulation, that are filed directly with an agency, and copies of any protests that are filed with the General Accounting Office (GAO), shall be served on the Contracting Officer (addressed as follows) by obtaining written and dated acknowledgments of receipt from:

U.S. Patent and Trademark Office Office of Procurement Mail Stop 6

P.O. Box 1450

Alexandria, VA 22313-1450

Attn: Eileen M. McGlinn

U.S. Patent and Trademark Office Office of the General Counsel

Mail Stop 8 P.O. Box 1450

Alexandria, VA 22313-1450

FAX: 571-273-0099

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FAX: 571-273-0284

(b) The copies of any protest shall be received in the offices designated above within one day of filing a protest with the GAO.

### L.9 AGENCY-LEVEL PROTEST PROCEDURES LEVEL ABOVE THE CONTRACTING OFFICER (DEC 1996)

#### I. PURPOSE:

To implement the requirements of Executive Order No. 12979 and Federal Acquisition Regulation (FAR 33.103). On October 25, 1995, President Clinton signed Executive Order No. 12979, which directs heads of executive agencies to develop administrative procedures for resolving protests to awards of procurement contracts within their agencies at a level above the Contracting Officer. Authority to administer procurement-related directives has been delegated within the Department of Commerce through the Chief Financial Officer and Assistant Secretary for Administration to the Director for Acquisition Management (Procurement Executive).

The Department's goal is to encourage protesters to resolve their protests at the agency level, help build confidence in the Government's acquisition system, and reduce protests to the General Accounting Office and other external fora. Prior to submission of an agency protest, all parties shall use their best efforts to resolve concerns raised by an interested party at the Contracting Officer level through open and frank discussions. If concerns cannot be resolved, protesters may use these procedures when a resolution is requested from the agency at a level above the Contracting Officer.

#### II. DEFINITIONS:

An agency protest is one that may be filed with either the contracting officer or the protest decision authority but not both. When a protester decides to file a protest at the agency level with the protest decision authority, the guidelines set forth in these established agency level protest procedures above the contracting officer apply. These procedures are in addition to the existing protest procedures contained in the Federal Acquisition Regulation (FAR) Part 33.102. A day is a calendar day. In computing a period of time for the purpose of these procedures, the day from which the period begins to run is not counted. When the last day of the period is a Saturday, Sunday, or Federal holiday, the period extends to the next day that is not a Saturday, Sunday, or Federal holiday. Similarly, when the Washington, DC offices of the Department of Commerce are closed for all or part of the last day, the period extends to the next day on which the Department is open.

#### III. PROCEDURES:

a. Protesters using these procedures may protest to the protest decision authority who will make the final decision for the Department. Protests shall be addressed to:

Mr. Howard Goldberg Acting Chief Financial Officer U.S. Patent and Trademark Office P.O. Box 1450

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Alexandria, VA 22313-1450 (FAX Number: 571-273-0095)

The outside of the envelope or beginning of the FAX transmission must be marked "Agency-level Protest". The protester shall also provide a copy of the protest within 1 day to the responsible contracting officer and a copy to the addressee indicated below:

U.S. Patent and Trademark Office Office of the General Counsel Mail Stop 8 P.O. Box 1450 Alexandria, VA 22313-1450 (FAX Number 571-273-0099)

- b. Election of forum: While a protest is pending at the agency level with the protest decision authority, the protester agrees not to protest to the General Accounting Office (GAO) or any other external forums. If the protester has already filed with the GAO or other external forums, the procedures described here may not be used.
- 1. Protests based upon alleged improprieties in a solicitation which are apparent prior to bid opening or time set for receipt of proposals shall be filed prior to bid opening or the time set for receipt of proposals. If the contract has been awarded, protests must be filed within 10 days after contract award or 5 days after the date the protester was given the opportunity to be debriefed, whichever date is later. In cases other than those covered in the preceding two sentences, protests shall be filed not later than 10 days after the basis of the protest is known or should have been known, whichever is earlier.
- 2. To be filed on a given day, protests must be received by 4:30 PM current local time. Any protests received after that time will be considered to be filed on the next day. Incomplete submissions will not be considered filed until all information is provided.
- 3. To be complete, protests must contain the following information:
- (i) the protester's name, address, telephone number, and fax number
- (ii) the solicitation or contract number, name of contracting office and the contracting officer
- (iii) a detailed statement of all factual and legal grounds for protests, and an explanation of how the protester was prejudiced
- (iv) copies of relevant documents supporting protester's statement
- (v) a request for ruling by the agency
- (vi) Statement as to form of relief requested
- (vii) all information establishing that the protester is an interested party for the purpose of filing a protest
- (viii) all information establishing the timeliness of the protest

All protests must be signed by an authorized representative of the protester. Within 14 days after the protest is filed, the Contracting Officer will prepare an administrative report that responds to the issues raised by the protester and addresses any other issues, which, even if not raised by the

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protester, have been identified by agency officials as being relevant to the fairness of the procurement process. For good cause shown, the protest decision authority may grant an extension of time for filing the administrative report and for issuing the written decision. When an extension is granted, the protest decision authority will notify the protester and all interested parties within 1 day of the decision to grant the extension.

Unless an extension is granted, the protest decision authority will issue a decision within 35 days of the protest. The protest decision authority's final decision will be binding on the Department of Commerce and not subject to further appeals.

The protest decision authority shall send a written ruling and a summary of the reasons supporting the ruling to the protester by certified mail, return receipt requested with information copies to the applicable contracting office and Office of Acquisition Management.

Effect of protest on award and performance:

When a protest is filed prior to award, a contract may not be awarded unless authorized by the Head of the Contracting Activity (HCA) based on a written finding that:

- (i) The supplies or services are urgently required,
- (ii) delivery or performance would be unduly delayed by failure to make the award promptly, or
- (iii) a prompt award will be in the best interest of the Government.

When a protest is filed within 10 days after contract award or 5 days after a debriefing date was offered to the protester under a timely debriefing request in accordance with FAR 15.1004, whichever is later, the Contracting Officer shall immediately suspend performance pending the resolution of the protest within the agency, including any review by an independent higher official, unless continued performance is justified. The HCA may authorize contract performance, notwithstanding the protest, based on a written finding that:

(i) contract performance would be in the best interest of the United States, or (ii) urgent and compelling circumstances that significantly affect the interests of the United States will not permit waiting for a decision.

#### IV. REMEDIES:

The protest decision authority may grant one or more of the following remedies:

- (1) terminate the contract,
- (2) re-compete the requirement,
- (3) issue a new solicitation,
- (4) refrain from exercising options under the contract,
- (5) award a contract consistent with statutes and regulations,
- (6) amend the solicitation provisions which gave rise to the protest and continue with the procurement,
- (7) such other remedies as the decision-maker may determine are necessary to correct a defect.

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#### L.10 52.252-5 AUTHORIZED DEVIATIONS IN PROVISIONS (APR 1984)

- (a) The use in the solicitation or contract of any Federal Acquisition Regulation (48 CFR Chapter 1) provision with an authorized deviation is indicated by the addition of "(DEVIATION)" after the date of the provision.
- (b) The use in the solicitation or contract of any Commerce Acquisition Regulation provision with an authorized deviation is indicated by the addition of "(DEVIATION)" after the name of the regulation.

#### L.11 PROHIBITION ON MULTIPLE PROPOSALS

An Offeror shall submit a maximum of one (1) proposal for each option: (Option A, Option B or Option C), an Offeror may submit proposals for any or all three Options in response to the solicitation.

#### L.12 EVALUATION OF PROPOSALS

The Government will evaluate proposals and make an award in accordance with the evaluation criteria set forth in Section M of this RFP.

#### L.13 AWARD WITHOUT DISCUSSIONS

In accordance with FAR 52.215-1, The Government intends to evaluate proposals and award a contract without discussions with Offerors (except clarifications as described in FAR 15.306(a)). Therefore, the Offeror's initial proposal should contain the Offeror's best terms from a cost or price and technical standpoint. The Government reserves the right to conduct discussions if the Contracting Officer later determines them to be necessary. If the Contracting Officer determines that the number of proposals that would otherwise be in the competitive range exceeds the number at which an efficient competition can be conducted, the Contracting Officer may limit the number of proposals in the competitive range to the greatest number that will permit an efficient competition among the most highly rated proposals.

#### L.14 NEWS RELEASES

Offerors shall make no news releases pertaining to this solicitation or subsequent contract award without prior agency approvals and then only in coordination with the Contracting Officer.

#### L.15 INCURRING COSTS

The Government shall not be obligated to pay any cost incurred by the Offeror in the preparation and submission of a proposal in response to the solicitation. The Offeror is advised that the Contracting Officer is the only person who can legally obligate the Government for the expenditure of public funds in connection with this procurement.

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#### L.16 AMENDMENTS TO PROPOSALS

Amendments to proposals shall be submitted prior to the solicitation closing date as a complete revised proposal and labeled "Revised Proposal." Change pages will not be accepted.

#### L.17 PERIOD FOR ACCEPTANCE OF OFFERS

In compliance with the solicitation, the Offeror agrees, if this offer is accepted within 160 calendar days from the date specified in the solicitation for receipt of proposals, to furnish any or all items upon which prices are bid.

#### L.18 SUMMARY

Offerors shall be responsible for accessing the web page, the Office of Procurement Current Acquisition Projects page <a href="http://www.uspto.gov/web/offices/ac/comp/proc/currproj.htm">http://www.uspto.gov/web/offices/ac/comp/proc/currproj.htm</a> for any changes to the solicitation. All changes will be posted at this location. Offerors who fail to submit the requested information as detailed in Section L of the RFP by the due date will not be considered for further evaluation.

In summary, Offerors are required to submit the following in response to the RFP:

- A. Technical Approach (no more than 25 pages)
- B. Reclassification Test Results (For proposals to Option A and Option C)
- C. Past Performance (no more than 7 pages total)
- D. Key Personnel Resume (no more than 2 pages for each resume)
- E. Quality Assurance Plan (no more than 10 pages)
- F. Small Business Subcontracting Plan or Teaming Plan (no more than 5 pages)
- G. Price Proposal (each year shall be no more than 5 pages)
- H. Representations and Certifications (Section K)

#### L.19 DISPOSITION OF PROPOSALS

At least one copy of each proposal will be retained by the office issuing this solicitation, and the remainder will be destroyed. No destruction certificate will be issued for proposals that are destroyed.

#### L.20 POST-AWARD CONFERENCE

A post award conference with the successful offeror may be required. If required, it will be scheduled and held within 15 days after the date of contract award. The conference will be held at: [TBD at time of award].

#### SECTION M – EVALUATION FACTORS FOR AWARD

### M.1 52.252-1 SOLICITATION PROVISIONS INCORPORATED BY REFERENCE (Feb 1998)

This solicitation incorporates one or more solicitation provisions by reference, with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make their full text available. The Offeror is cautioned that the listed provisions may include blocks that must be completed by the Offeror and submitted with its quotation or offer. In lieu of submitting the full text of those provisions, the Offeror may identify the provision by paragraph identifier and provide the appropriate information with its quotation or offer. Also, the full text of a solicitation provision may be accessed electronically at this address: <a href="http://www.arnet.gov/">http://www.arnet.gov/</a>

Clause	Title	Date
52.217-5	Evaluation of Options	July 1990

#### M.2 UNBALANCED OFFERS

The USPTO reserves the right to reject an offer if it is materially unbalanced as to prices, and it is determined that award of such an offer would not result in the lowest overall price to the USPTO, or may otherwise be improper. An offer is unbalanced when it is based on prices significantly less than the cost for some items and prices, which are significantly overstated for other items.

#### M.3 BASIS OF CONTRACT AWARD

The basis for award of a contract as a result of the RFP will be an integrated assessment by the USPTO based on the evaluation factors described below. Award will not be automatically determined by numerical calculation or formula.

Award of any contract will be made to the responsive, responsible Offeror whose proposal, including options, contains the combination of reclassification test results, technical approach, quality control, key personnel, past performance, small business subcontracting plan, and price factors offering the best overall value to the USPTO. This will be determined by comparing differences in the value of reclassification test results, technical approach, quality control, key personnel, past performance, and small business subcontracting plan with differences in price to the USPTO. The ranking of the Non-Price Evaluation Factors is in descending order of importance with the first two evaluation factors rated equal and most important: Factor A Technical Approach, Factor B Reclassification Test Results, Factor C Past Performance, Factor D Key Personnel Resume, Factor E Quality Assurance Plan, Factor F Small Business Subcontracting Plan or Teaming Plan. When combined the Non-Price Factors are significantly more important than Factor G Price Proposal. Factor G Price Proposal will be evaluated but not scored.

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To be eligible for source selection and contract award, the Offeror shall meet the following conditions:

- Determined to be responsible according to the standards of FAR Subpart 9.1
- Complies with all applicable laws and regulations and agrees to terms and conditions set forth in the solicitation
- Proposal is prepared according to instructions set forth in the solicitation and demonstrates the Offeror's capability to perform the scope of work required
- Meets all mandatory requirements set forth in Sections C and J (Attachments J.2 & J.4)
- Provides the best overall value to the USPTO as represented by a combination of reclassification test results, technical approach, quality control, key personnel, past performance, and small business subcontracting plan with differences in price to the USPTO

#### M.4 AWARD WITHOUT DISCUSSIONS

In accordance with FAR 52.215-1, the Government intends to evaluate proposals and award a contract without discussions with Offerors (except clarifications as described in FAR 15.306(a)). Therefore, the Offeror's initial proposal should contain the Offeror's best terms from a cost or price and technical standpoint. The Government reserves the right to conduct discussions if the Contracting Officer later determines them to be necessary. If the Contracting Officer determines that the number of proposals that would otherwise be in the competitive range exceeds the number at which an efficient competition can be conducted, the Contracting Officer may limit the number of proposals in the competitive range to the greatest number that will permit an efficient competition among the most highly rated proposals.

#### M.5 EVALUATION PROCEDURES

The USPTO will use the evaluation process described in the following paragraphs for proposals received in response to the Search File Reclassification Services RFP. The USPTO will evaluate and make award based upon the evaluation criteria provided below:

- A. Technical Approach (no more than 25 pages)
- B. Reclassification Test Results (for proposals to Option A and Option C)
- C. Past Performance (no more than 7 pages total)
- D. Key Personnel Resume (no more than 2 pages for each resume)
- E. Quality Assurance Plan (no more than 10 pages)
- F. Small Business Subcontracting Plan or Teaming Plan (no more than 5 pages)
- G. Price Proposal (each year shall be no more than 5 pages)

Offerors who fail to submit all the requested information in the RFP by the due date will not be considered for evaluation.

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#### A. Technical Approach

The USPTO will assess the Offeror's ability to provide and manage the full range of program management and technical activities necessary to perform the contract successfully. The evaluation will consider the relevance, credibility, responsiveness, and completeness of performance and services offered. The USPTO will assess the offeror's understanding of the requirement, viability of the planned approach, and physical and human resources necessary to address variables in workload.

#### B. Reclassification Test Results

For Option A and Option C, the USPTO will assess the offeror's ability to provide useful concepts in an hierarchal arrangement for searching prior art and draft a classification order, i.e., classification schedule and definition for each subclass created by the Offeror for 391 US Patent documents in the *Supports: Racks for Apparel* (USPC Class 211, Subclass 85.3). The work samples shall be submitted in required format specified and in accordance with all standards provided to the Offeror. Errors in the work samples will be determined in accordance with the guidance provided in Section B.7.3, under "Determining Error Rate for Project Documentation Development" relating to schedules and definitions.

#### C. Past Performance

The USPTO will utilize past performance information submitted in response to the Solicitation. Additionally, in the conduct of its evaluation of offeror's proposal, the USPTO may use a variety of information sources in addition to information provided by the offeror. These sources may include, but are not limited to, technical reports, commercial literature, and contact with present or past Government or commercial customers of the offeror. The USPTO may use past performance information obtained from sources other than those identified by the offeror. Additionally, past performance information obtained will be used to determine offeror's responsibility. The USPTO will examine the following elements in evaluating the offeror's Past Performance:

- Relevance of the offerors past experience; and,
- Quality of the offerors past experience and performance

#### D. Key Personnel Resume

The USPTO will assess the Key Personnel's ability to perform the role of those positions effectively. This evaluation will consider the relevance of the key personnel's past experience in similar services.

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#### E. Quality Assurance Plan

The USPTO will assess the offeror's ability to provide and manage a quality assurance plan that will ensure performance of all CLINs at or above the stated Acceptable Quality Levels. The evaluation will consider the relevance, credibility, responsiveness, and completeness of performance and services offered.

#### F. Small Business Subcontracting Plan or Teaming Plan

F.1 Small Business Subcontracting Plan (applies only to large businesses proposing as the prime contractor).

The offeror's Small Business Subcontracting Plan will be evaluated on the offeror's stated proposed use of veteran-owned small businesses (including service disabled veteran-owned small businesses), HUBZone small business concerns, women-owned small business concerns, small disadvantaged businesses, and small businesses as set forth in FAR Subpart 19.7, and on the creativity and resourcefulness of its teaming arrangement(s) with these concerns. The offeror will be evaluated on the appropriateness of its subcontractor(s) plan and on its ability to effectively manage and control the use of subcontractor(s). The offeror is encouraged to propose use of these concerns to the maximum extent possible. The offeror will be evaluated on its projected percentage of use of these concerns and the proposed subcontractor's socio-economic status in relationship to the USPTO's preferred order of subcontractor participation as listed below:

- 1) Veteran-owned small businesses (including service disabled veteran-owned small businesses)
- 2) HUBZone small business concerns
- 3) Women-owned small business concerns
- 4) Small disadvantaged businesses
- 5) Small businesses

The offeror will be evaluated on its past performance in achieving its small business contracting goals.

F.2. Teaming Plan (applies only to small businesses proposing as the prime contractor).

The offeror's Teaming Plan will be evaluated on the offeror's use of veteran-owned small businesses (including service disabled veteran-owned small businesses), HUBZone small business concerns, women-owned small business concerns, small disadvantaged businesses, and small businesses as set forth in FAR Subpart 19.7, large businesses, on the creativity and resourcefulness of its teaming arrangement(s) with these concerns, and the proposed subcontractor's socio-economic status in relationship to the USPTO's preferred order of subcontractor participation as listed below:

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- 1) Veteran-owned small businesses (including service disabled veteran-owned small businesses)
- 2) HUBZone small business concerns
- 3) Women-owned small business concerns
- 4) Small disadvantaged businesses
- 5) Small businesses
- 6) Large businesses

#### G. Price Proposal

The USPTO will evaluate the Offeror's proposal and pricing of all CLIN items listed in Section B. The price proposal will be reviewed and analyzed in depth, but will not be scored. The USPTO will evaluate the Offeror's proposal and pricing utilizing the maximum quantities of all CLIN items for the base period and all option periods listed in Section B.2 through Section B.6.